

# skippa<sup>®</sup>



## USER MANUAL

VERSION 1.3

The latest version of this SKIPPA User Manual can be downloaded at:  
[skippa.tv/manual](http://skippa.tv/manual)

## **IMPORTANT SAFETY INFORMATION**

The SKIPPA set top box meets applicable Australian and International Safety Standards. Please read the following recommended safety precautions carefully before operating the product.

### **Mains Supply**

The power pack is supplied with this set top box. It operates within the range 100-240 V AC 50-60 Hz mains supply only. Connect the power cable to the set top box before connecting the other end to the power outlet. Disconnect the set top box from the power outlet before connecting or disconnecting the set top box from any other equipment. A well-regulated 12V DC supply is essential for this unit to operate efficiently. Contact IceTV for the recommended DC regulators.

### **Liquids and Spillage**

Keep liquids away from the set top box and do not put anything on top of the set top box which may spill (example: lit candles or containers of liquid). Do not use the set top box in extreme temperature and humidity conditions.

### **Cleaning**

Before cleaning the set top box, first disconnect the set top box from the mains supply. Use a dry cloth to clean the exterior.

### **Ventilation and Installation**

Do not block the ventilation holes and ensure that sufficient free airflow is maintained around the set top box. Never stand the set top box on soft furnishings or on carpet. Do not use or store the set top box near a heater or where it is exposed to direct sunlight. Never stack other heat generating electronic equipment on top of, or below the set top box and always stand the product in a horizontal position.

### **Servicing**

Do not attempt to repair or modify the set top box yourself. Do not remove the top cover of the set top box. Any tampering with the set top box will void the warranty. Refer all servicing to IceTV Australia.

### **Lightning**

If the set top box is installed in a location that is subject to extensive lightning activity, IceTV recommends that a surge protection device is installed for the set top box mains supply.

### **Earthing**

The earth/grounding system must comply with local regulations.

The SKIPPA User Manual is the subject of intellectual property rights, including copyright, under domestic law and international conventions.

All rights are reserved. The SKIPPA User Manual supplements the information supplied with the packaging of the set top box as well as the detailed information available on our website. Due to software updates, the features and functionalities in this User Manual may differ from those on your set top box. Please visit [skippa.tv/manual](http://skippa.tv/manual) for the latest User Manual.

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# GETTING STARTED



# GETTING STARTED

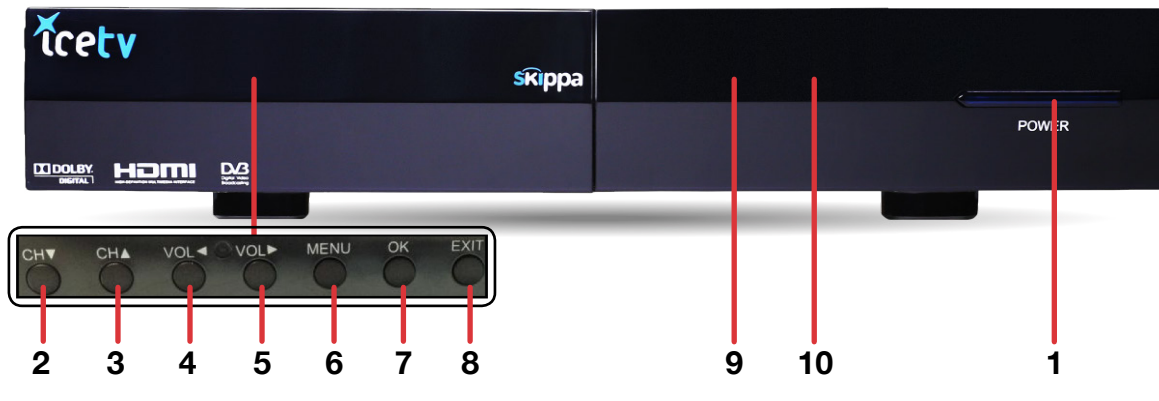
## PACKAGE CONTENTS

### PACKAGE CONTENTS

- 1x SKIPPA set top box
- 1x Remote control
- 2x AA batteries
- 1x 12V DC Power supply adapter with power lead
- 1x HDMI Cable
- 1x WIFI antenna

### FRONT PANEL

Flip open the fascia (faceplate) to reveal the buttons

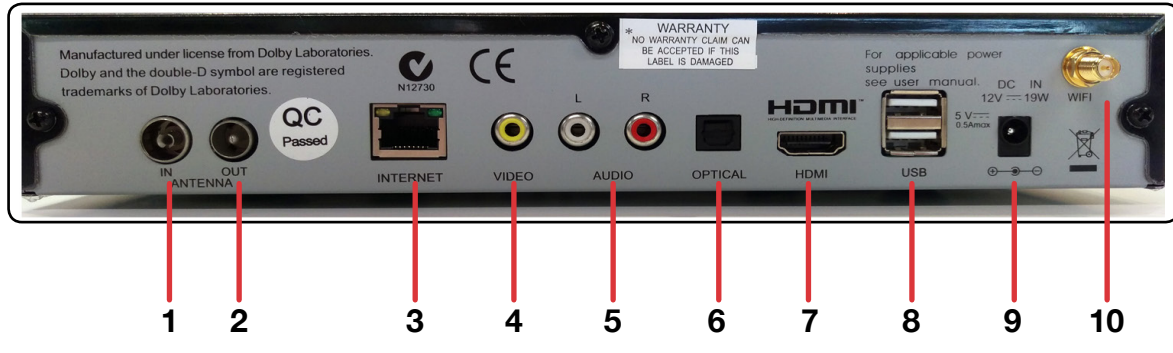


1	ON / STANDBY	Switch SKIPPA between ON and STANDBY
2	CH ▼	Change to previous channel / Scroll down in menu
3	CH ▲	Change to next channel / Scroll up in menu
4	VOL ◀	Decrease volume / Scroll left in menu
5	VOL ▶	Increase volume / Scroll right in menu
6	MENU	Launches the menu
7	OK	Confirms a selection
8	EXIT	Exits a menu or sub-menu
9	LED DISPLAY	Displays the time in STANDBY / Channel while ON
10	LED INDICATORS	Top Left : Solid Red, Recording in progress Top Right : Solid Red, SKIPPA is in standby Bottom Left : Flashing Red, indicates remote control reception Bottom Right : Solid Blue, network connection active : Solid Red, no network connection

# GETTING STARTED

## REAR PANEL

### REAR PANEL



1	ANTENNA IN	Connects to the TV terrestrial antenna
2	ANTENNA OUT	Antenna loop through connection to other devices such as TV or another STB / PVR / VCR
3	INTERNET	Ethernet port for Internet connectivity
4	COMPOSITE VIDEO	Connects to the video inputs (yellow) on TV
5	AUDIO LEFT AND RIGHT	Connects to the audio inputs (white & red) on TV
6	OPTICAL AUDIO OUT	Connects to the Digital Audio optical input on TV or AV Home Theatre System for Dolby Digital surround sound (if available in the program)
7	HDMI	Connects to the high definition (HDMI) input on TV or AV Home Theatre System
8	2X USB PORTS	For External Hard Drive connections for media applications, USB upgrade
9	POWER	12V DC input from the supplied power pack
10	WIFI ANTENNA	Connect the included antenna when using WIFI



SKIPPA WIFI Antenna

# GETTING STARTED

## CONNECTING YOUR SKIPPA

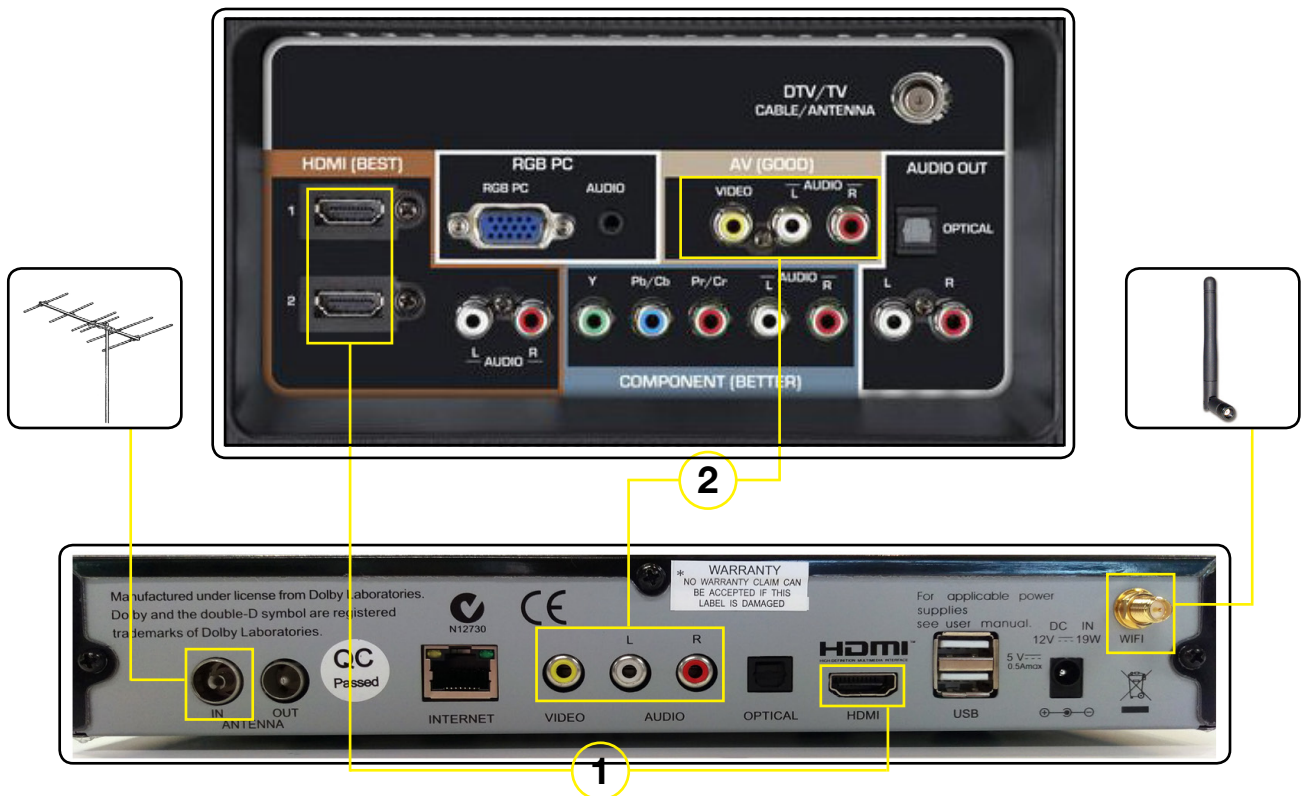
### CONNECTING YOUR SKIPPA

Carefully remove SKIPPA from the packaging.

Insert the supplied batteries into the remote control paying attention to the +/- indicators.

See the Quick-Start Guide to connect to your network (or see [page 57](#)).

*Ensure that all connections are secure before connecting the power pack from SKIPPA to the mains supply. SKIPPA requires a good quality signal from the TV antenna for proper functionality to be achieved.*



- ◆ Connect the terrestrial antenna to the Antenna IN on SKIPPA.
- ◆ Connect SKIPPA to your TV:
  - Option 1:** Connect the HDMI cable to the HDMI connector on SKIPPA and then connect the other end of the cable to the HDMI input on the TV.
  - Option 2:** Connect the Audio / Video (AV) cables to the Audio (white & red) and Video (yellow) outputs on the set top box and the other end to the audio and video (AV) inputs on the TV.
- ◆ Screw-on the WIFI antenna if using WIFI to connect to your router, or connect an ethernet cable from the ethernet port on SKIPPA to a free ethernet port on your router.

# GETTING STARTED

## THE SKIPPA REMOTE CONTROL

### THE SKIPPA REMOTE CONTROL



	MUTE	Turns the sound OFF / ON
	APPS	Launches the Opera TV Store
	STANDBY	Switch between standby / ON
	HELP	Launches the help window
	MENU	Launches the menu
	FAVOURITE	Set Favourite Channel / Scroll through favourite channels when pressed repeatedly
	CLOSED CAPTION	Turn closed captions/subtitles OFF / ON (when available)
	SEARCH	Launches the search to find a program
	TV GUIDE	Launches the Electronic Program Guide (EPG)
	INFORMATION	Launches the i-Plate and extended i-Plate
	MY WEEK	Lists all your Scheduled Recordings for the upcoming week
	MY SERIES	Lists your Scheduled Series Recordings
	MY RECORDINGS	Lists your Recordings
	VOLUME + / -	Adjust the volume UP / DOWN
	CHANNEL + / -	Change the channel UP / DOWN
	NAVIGATION ARROWS & OK	Menu navigation and selection
	MANUAL SKIP < / >	Skip playback forward / backward, defaults: 1min forward, 5sec back (configurable)
	AUTOSKIP	Skip to end of the next ad-break, hold down to launch the AutoSkip menu
	UNSKIP	Jump back to start of the last ad-break
	REWIND	Rewind a recorded show or Chase Play
	FAST FORWARD	Fast forward a recorded show or Chase Play
	PAUSE (top)	Pause live TV or recorded shows
	PLAY (bottom)	Play a recorded show or resume playback
	BACK	Return to previous channel or menu
	STOP	Stop the playback and return to live TV
	RECORD	Record selected show
	EXIT	Exit a menu or function
	COLOUR BUTTONS	Context buttons
	0 - 9	Change to a channel / Enter pin / etc.
	ASTERISK	Create a playlist inside My Recordings
	HASH	Lock a recorded show to prevent deletion / Disable channels from channel list

# USING YOUR SKIPPA

### ICETV

IceTV adds a suite of cloud-based recording improvements to your TV Recorder or computer. We create our own detailed and informative EPG metadata especially for these recorders. By using our smartphone app, you can record from anywhere, letting IceTV manage all your content recordings efficiently.

Make sure you download the IceTV app to use all of SKIPPA's amazing features. The app offers more powerful recording options for SKIPPA than the remote control unit. Please see [page 20](#) as well as the [IceTV App section](#) of the Reference for an overview of the IceTV app.

IceTV is more than just an EPG:

**Skip those annoying commercial breaks!** - Free-to-air content is full of advertisements that disrupt the enjoyment of your TV viewing. IceTV gives you the power to watch what you want and skip what you don't want – let SKIPPA's AutoSkip automatically skip advertisements.




**It's anywhere you want it** - With the IceTV app you can remotely record your favourite TV shows anywhere, anytime – using our sleek user interface on your latest generation smartphone, tablet or PC.

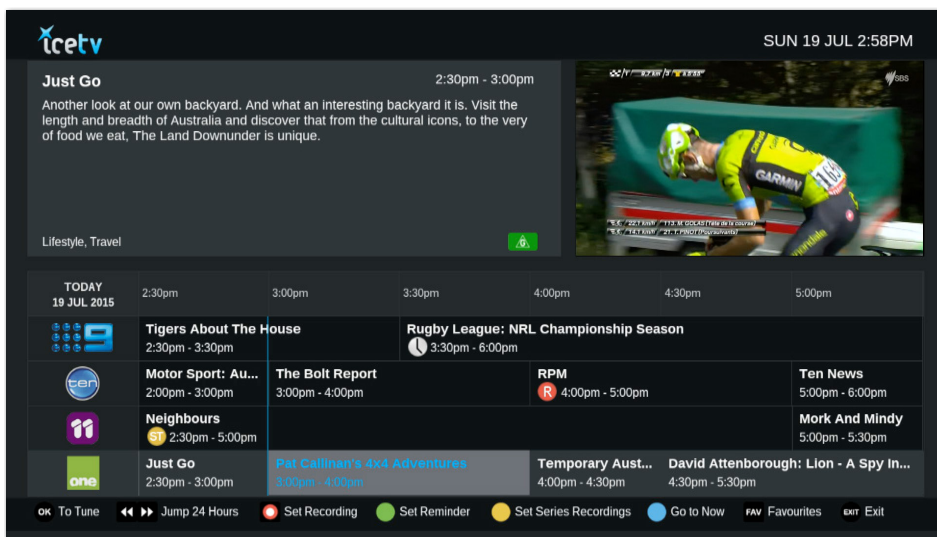
**Smart Search and Recommendations Service** - Trawling through a TV guide takes the fun out of watching TV. IceTV's app gives you total control over searching for and recording free-to-air TV – for up to five PVRs simultaneously. You can also view our recommendations for what's hot this week and discover new shows weeks before they go to air.



**Accurate and Smart Recording** - Our experienced guide team compiles Australia's most reliable EPG for TV Recorders in order to deliver accurate recordings and facilitate advanced recording options. Set up a preference profile of favourite genres, actors or directors and IceTV will automatically record matching programs - even if they change time slots.











**My Series** - Create a profile of favourites and keywords then let IceTV top up your SKIPPA with fresh new shows. Or just let our recommendations spoil you – more TV content, without the cost of Pay TV.

### THE ICETV PROGRAM GUIDE


Use the custom IceTV program guide to find out what's showing over the next 7 days. You can also set Recordings, add Series, and set Reminders from the program guide. You can access the IceTV guide by pressing . To return to viewing press either the  or  buttons.



Use the arrows to move through the guide and highlight a show. Press  to tune to the highlighted channel. Press  to move forward or backwards 24 hours.

-  Move the EPG time-line to the presently watched show (Grey highlight).
-  Records the currently highlighted show. The  symbol appears next to that show. Press  again to cancel the currently highlighted show.
-  Add a new Series Recording of the currently highlighted show. The  symbol appears next to each episode for that Series. Press  again to cancel the Series Recording of the currently highlighted episode.
-  Set a reminder for the highlighted show. The  symbol appears next to that show. Press  again to cancel the reminder.

*A reminder window will pop-up on the channel you are currently watching to let you know that the show is about to start. You will then be able to tune directly to that channel, or ignore the reminder to stay on your current channel.*

-  Show only the channels that you have set as your Favourites.



# USING YOUR SKIPPA

## INFORMATION PLATE (i-PLATE)

### INFORMATION PLATE (i-PLATE) ⓘ

The i-Plate displays information about the current and next shows available on that channel, at the bottom of the TV screen.



While watching live TV, press the ⓘ button to launch the i-Plate.



Press the **UP** and **DOWN** arrows to scroll through the shows that are on for the rest of the day for that channel.

Press the **LEFT** and **RIGHT** arrows to scroll through the shows that are currently broadcast on the other channels. This allows you to browse without having to change the channel you are presently viewing, or pulling up the full EPG.

*The i-Plate timeout settings can be changed by going to:*

**MENU** ➔ *Settings* ➔ *General* ➔ *Hide iPlate After*

Press ⓘ again to see the extended i-Plate which contains the description for the show you are presently viewing.

*Press ? to show the help legend, which lists all the features and functions for that section.*

Press ⓘ again, or **EXIT** to close the i-Plate.

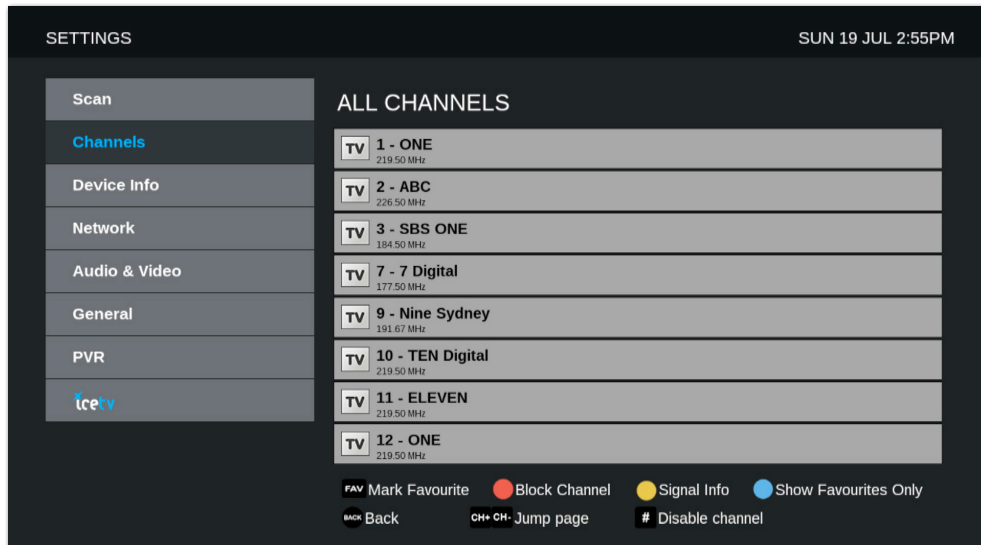





# USING YOUR SKIPPA CHANNELS












## CHANNELS


Using the channel list you can navigate through your channels to set **FAVOURITE** channels, or **BLOCK** or **DISABLE** channels.

Press  ➔ Settings ➔ Channels



Use the arrows to move through the list and highlight a channel. Press  to tune to the highlighted channel. Press  /  to jump to the next / previous page of channels.

-  Marks the currently highlighted channel as a favourite. The  symbol appears next to that channel. Press  again to un-mark that channel.
-  Switches between your favourite channel list and your full channels list.
-  Shows the frequency, triplet information, signal strength and quality of the highlighted channel.
-  Parental Guidance (PG) blocks the currently highlighted channel. The  symbol appears next to that channel. Press  again to un-block that channel. Blocked channels require the PG pin to view (default 1234).
-  Disable the currently highlighted channel. The  symbol appears next to that channel. Press  again to enable the channel.








The  symbol indicates that the TV Guide is not available for this channel. IceTV does not supply guide data for the data-casting channels.

# USING YOUR SKIPPA

## CHANNELS

### CHANGING CHANNELS



There are several methods to change channels on SKIPPA:

- ◆ Use the  buttons to change the channel to the next/prev channel.
- ◆ Open the i-Plate by pressing , and then use  to navigate up and down to different channels. Press  to select.
- ◆ Open the TV Guide by pressing , and then use  to navigate up and down to different channels. Press  to select.
- ◆ Enter the desired channel number using the number pad **0-9** on the remote control.

### CHANNEL BLOCKING

This SKIPPA has a channel blocking feature to control viewing in your home. A PG Pin is required to access a blocked channel. Enter the pin when prompted. See [General Settings](#) for more.

*To block a channel:*

 ➔ *Settings* ➔ *Channels* ➔ *Select a channel*  
➔ *press* 

### DISABLING CHANNELS

You can remove unwanted or duplicate channels by disabling them. Once a channel is disabled, you will skip over it when changing channels through any of the methods listed above. The disabled channel will also be removed from the TV Guide.

*To disable a channel:*

 ➔ *Settings* ➔ *Channels* ➔ *Select a channel*  
➔ *press #*

# USING YOUR SKIPPA

## CHANNELS



### FAVOURITE CHANNELS



This feature allows you to create your own favourite channel list for quick access. Pressing **FAV** while watching live TV will cycle through the channels that you have marked as a favourite.

*To mark a channel as a favourite:*

**FAV** ➔ Settings ➔ Channels ➔ Select a channel  
➔ press **FAV**


### VOLUME

- ◆ Use the  buttons to adjust volume. A volume bar will appear on the screen and will disappear after 5 seconds.
- ◆ Press  to mute the volume. A mute icon will appear on the screen and will disappear after 5 seconds.

*While SKIPPA is muted, press  /  to revert the volume back to its previous level.*

### CLOSED CAPTIONS / SUBTITLES




*Press  to enable / disable closed captions and subtitles (when available).*

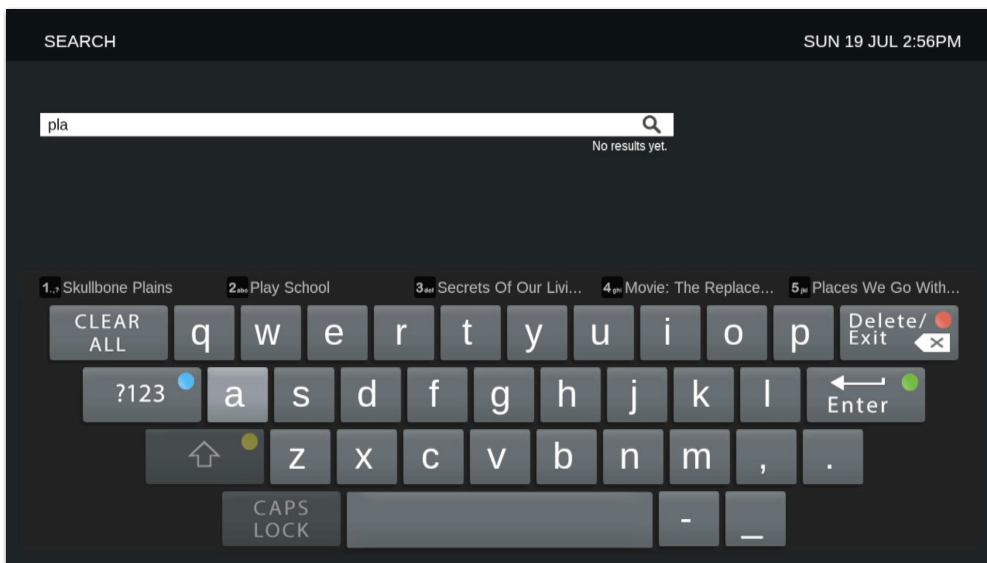
# USING YOUR SKIPPA

## SEARCHING

### SEARCHING

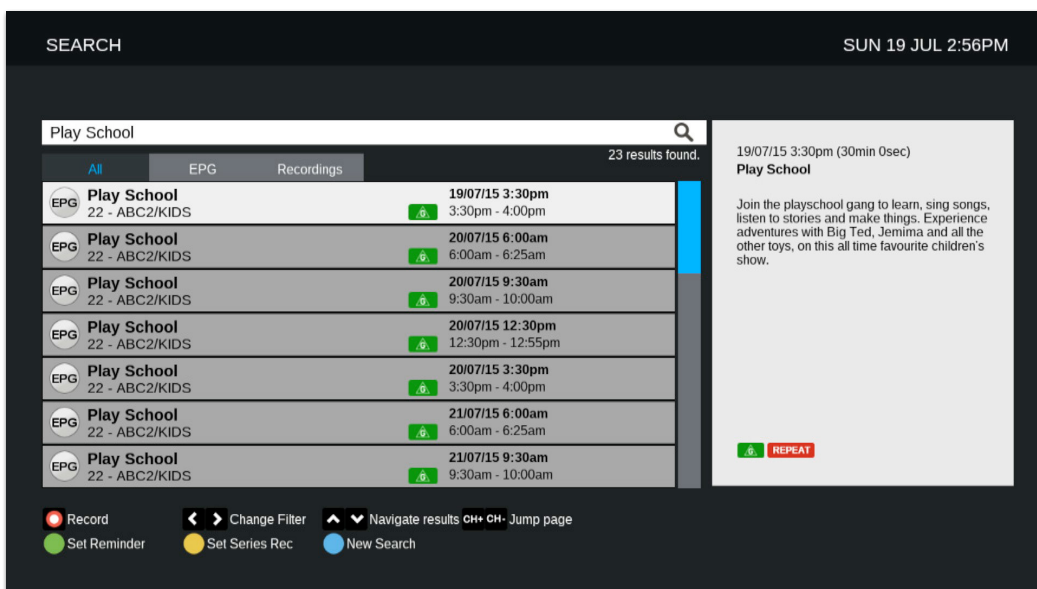
A great feature of SKIPPA is the ability to search for a show and set a Recording, Series Recording, or Reminder for that show. You can also search through your recording list to quickly find a show to watch.

Press the  button to launch the search menu.



Type a few letters (e.g. PLA) and all the possible results are listed on top of the keyboard.





Once you see the desired show name (e.g. Play School), press the number (e.g. 2) on the remote that corresponds to this show. All the results for the chosen show are displayed.




# USING YOUR SKIPPA

## SEARCHING

Filter the results by scrolling ◀ / ▶ to either the EPG or Recordings tab.  
Highlight a show and press:

-  Set a new single recording.
-  Add a new Series Recording.
-  Set a reminder.
-  Watch an already recorded show.

Press the  button to start a new search.









# RECORDING

### SETTING A RECORDING

You can record a single show, or record an entire series by adding that series to **MY SERIES**.









#### SINGLE RECORDING

You can create a single recording through the TV Guide, i-Plate, Search, or immediately while watching live TV:

- ◆ Press  ➔ select show ➔ 
- ◆ Live TV ➔  ➔ select show ➔ 
- ◆ Live TV ➔ 
- ◆  ➔ enter show name  ➔ select show ➔ 

#### SERIES RECORDING

You can record an entire series by adding a show to **MY SERIES**, by using the same methods as for a single recording:

- ◆ Press  ➔ select show ➔ 
- ◆ Live TV ➔  ➔ select show ➔ 
- ◆ Live TV ➔ 
- ◆  ➔ enter show name  ➔ select show ➔ 

#### PADDING

Automatically add extra time to the beginning and end of all recordings to cater for broadcast inaccuracies, and to ensure the full show is recorded. e.g. 30 minutes post-padding.

*We strongly recommend setting 5 minutes pre-padding for optimal AutoSkip performance.*

Press  ➔ Settings ➔ PVR ➔ Pre / Post Padding




# RECORDING

## SETTING A RECORDING

### ADVANCED RECORDING WITH ICETV

IceTV offers advanced recording functionality through the IceTV smartphone app and the IceTV website. You get the full IceTV experience with all of our Smart Recording features, as well as remote recording.

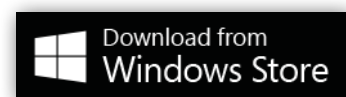
*Using the IceTV smartphone app or website gets you access to:*

- ◆  **KEYWORDS:** Automatically record shows using favourite genres, actors or directors.
- ◆  **COMING SOON:** Discover returning or new shows months ahead of time.
- ◆  **FAVOURITES:** Identifies when your favourite TV shows are on, e.g. specify “Documentaries” as a favourite, and then pick and choose the episodes to record from the results.

All recordings set via the IceTV smartphone app or IceTV website will automatically be sent to your SKIPPA. This way, you can set your favourite shows to record from anywhere in the world, at any time.



*To find out more, see the [IceTV app section](#) of the Reference section, and visit [www.icetv.com.au](http://www.icetv.com.au)*





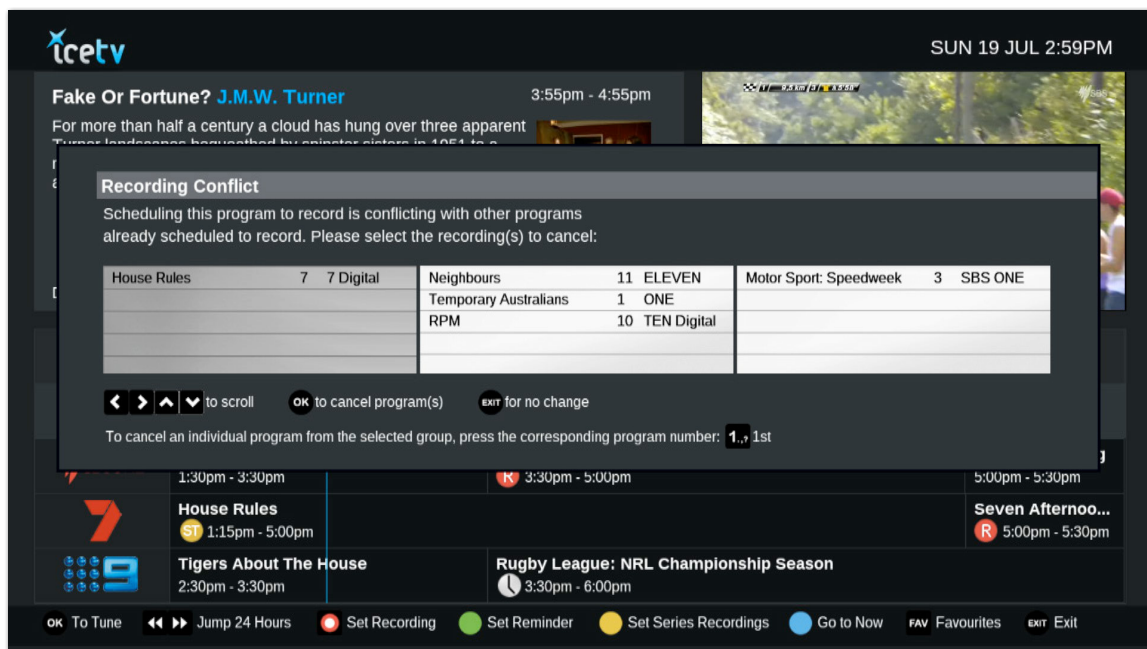
### RECORDING ACROSS 3 TUNERS

SKIPPA has 3 Tuners, allowing you to record 6 separate shows at once across 3 networks. For example you could record ABC & ABC2, SBS & SBS2, and 7TWO & 7mate.

In addition to recording 6 shows at once, you can watch:

- One recorded show from the HDD.
- Any channel within those networks currently recording (and use Chase Play on that channel).

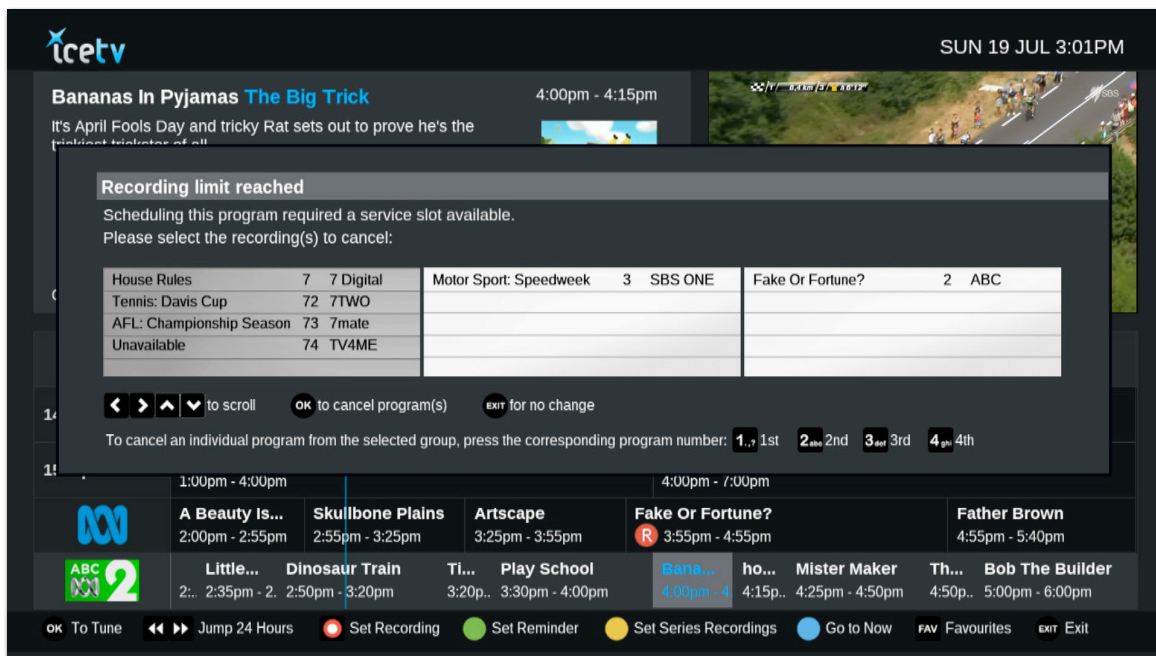
- ◆ *A pop-up message will appear indicating that there is a recording conflict if you try to record either more than 6 programs at the same time, or from more than 3 networks at the same time.*
- ◆ *If you are recording across 3 networks at the same time, channels outside those 3 networks will not be available for viewing.*



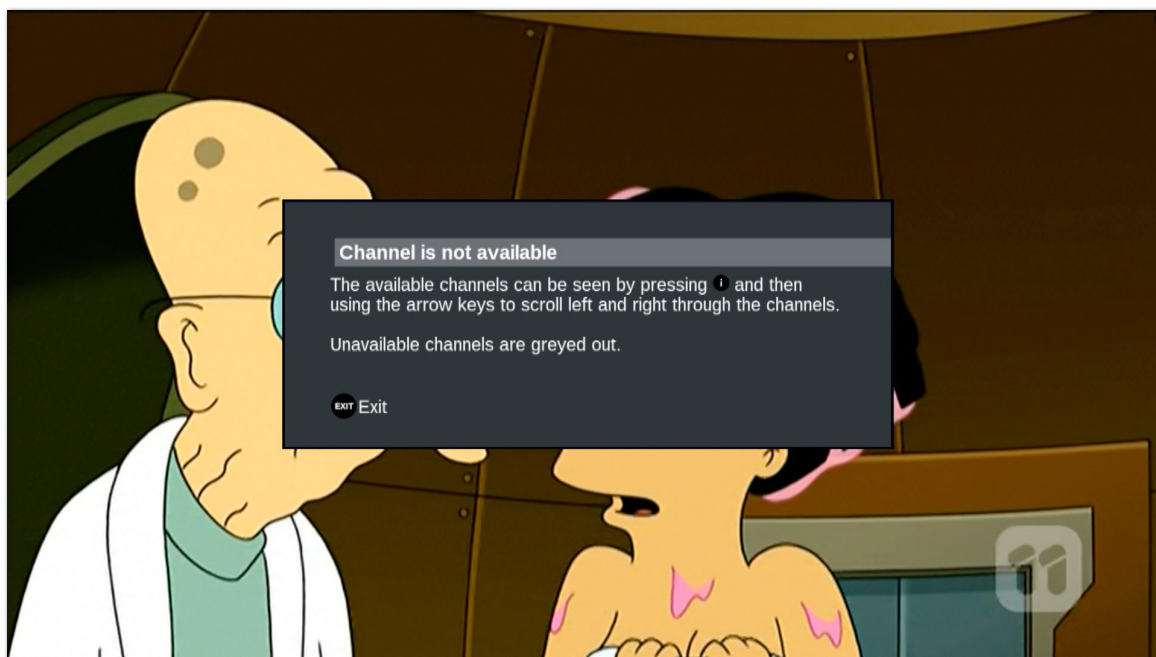
*A message pops up to let you know that the 6 show recording limit has been reached.*

# RECORDING

## RECORDING ACROSS 3 TUNERS



*A pop-up message lets you know that the 3 Tuner / Network limit has been reached.*



*A pop-up message lets you know that the selected channel is on a network that is not currently available, as all 3 tuners are in use.*

### CHASE PLAY

PAUSE, REWIND and FAST FORWARD live TV or a show that is currently recording. As soon as a channel is tuned the Chase Play buffer will begin to record. Changing channels clears this Chase Play buffer and starts a new Chase Play on that channel.

Press **MENU** ➔ Settings ➔ PVR ➔  
Chase Play ➔ ON / OFF

- ◆ If Chase Play is set to ON, the buffer will automatically record up to a maximum of 2 hours behind the live broadcast.
- ◆ If Chase Play is set to OFF, you can still pause live TV to activate the Chase Play buffer. However, you can only rewind the program from the point that you pressed pause.



A Chase Play marker will appear on the i-Plate as you rewind / fast forward the Chase Play program to indicate the current position behind live broadcast.

### MY SERIES

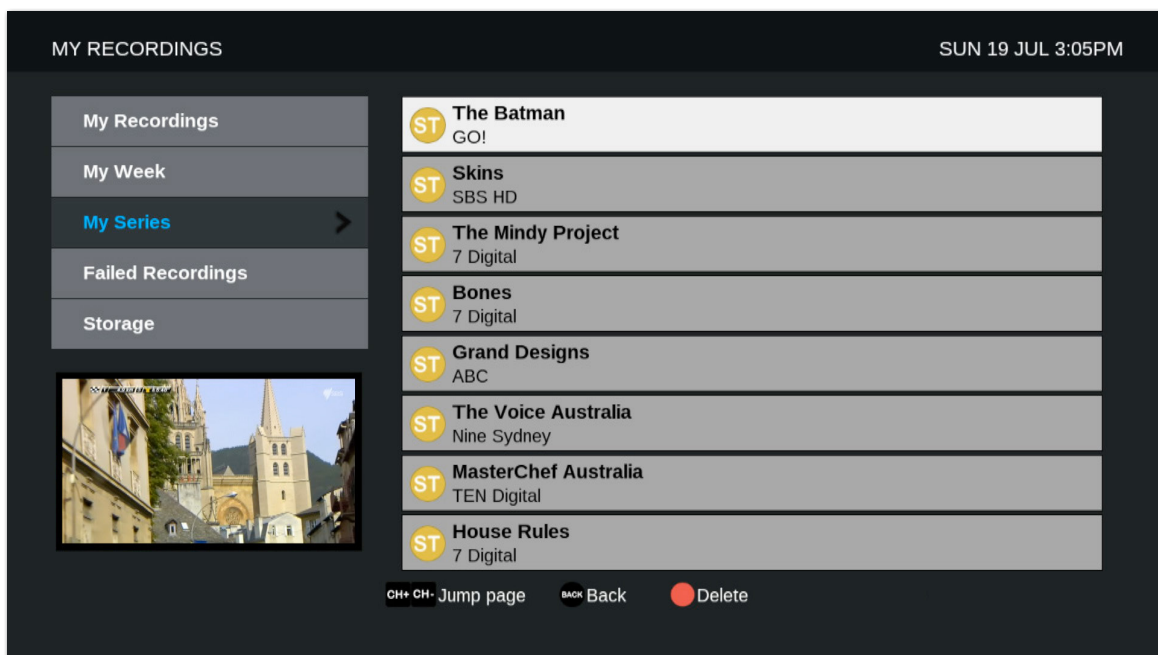
Displays all the series titles that you have set to record. The episodes from these series that will be broadcast over the next 5 days are automatically scheduled to record, and are shown in **MY WEEK**. Series that have been created via the IceTV smartphone app or IceTV website will also be shown here.

During live TV press 

*NOTE: Keywords created using the IceTV smartphone app or IceTV website will not be shown here, but the keyword results will still be shown in **MY WEEK**.*

To delete the entire Series, press 

*NOTE: You can also delete series titles via the IceTV smartphone app or IceTV website. All changes to My Series made on your SKIPPA will be reflected in the IceTV app and website, and vice versa.*






Scroll through the Series list by pressing 

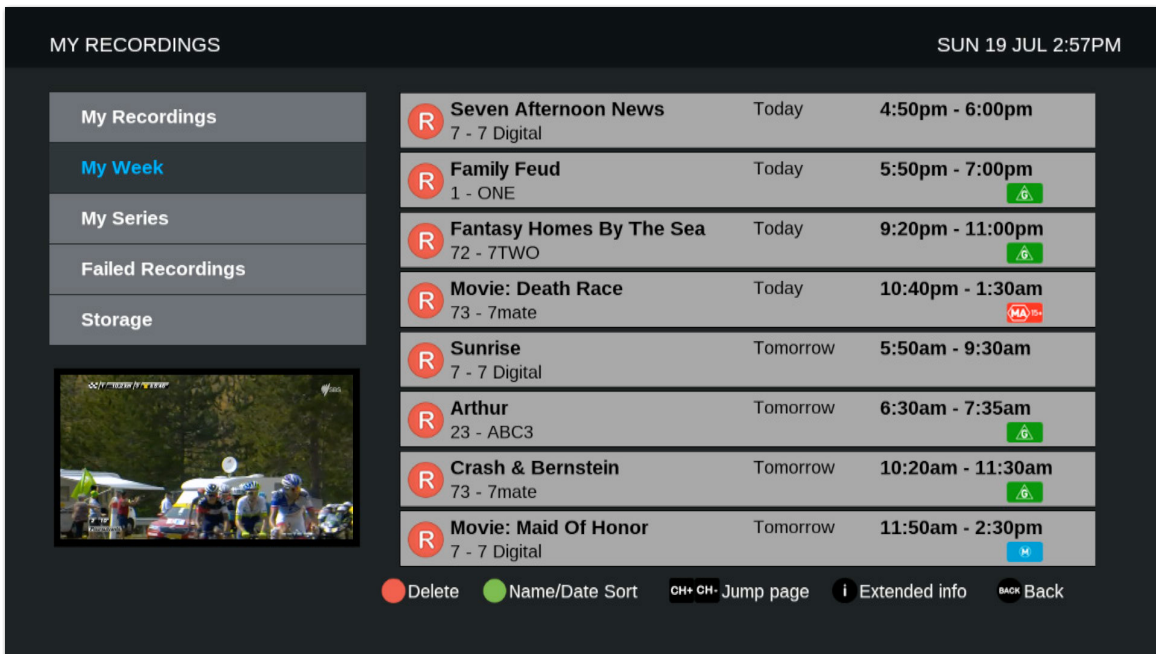
### MY WEEK















MY WEEK is your personal TV guide for the next 5 days. It displays all the episodes over the next 5 days that match your series titles in **MY SERIES**, as well as all your single recordings e.g. movies.






During live TV press  OR, Press  →  
My Recordings → My Week

- ◆ To sort by name / date press 
- ◆ To view the show information press 
- ◆ To delete the episode press 

*NOTE: You can also delete shows via the IceTV smartphone app or IceTV website. All series changes made on your SKIPPA will be reflected in the IceTV app and website, and vice versa.*



Recording	Date	Time
 Seven Afternoon News 7 - 7 Digital	Today	4:50pm - 6:00pm
 Family Feud 1 - ONE	Today	5:50pm - 7:00pm 
 Fantasy Homes By The Sea 72 - 7TWO	Today	9:20pm - 11:00pm 
 Movie: Death Race 73 - 7mate	Today	10:40pm - 1:30am 
 Sunrise 7 - 7 Digital	Tomorrow	5:50am - 9:30am
 Arthur 23 - ABC3	Tomorrow	6:30am - 7:35am 
 Crash & Bernstein 73 - 7mate	Tomorrow	10:20am - 11:30am 
 Movie: Maid Of Honor 7 - 7 Digital	Tomorrow	11:50am - 2:30pm 

 Delete  Name/Date Sort  Jump page  Extended info  Back



Scroll through the My Week list by pressing  / 

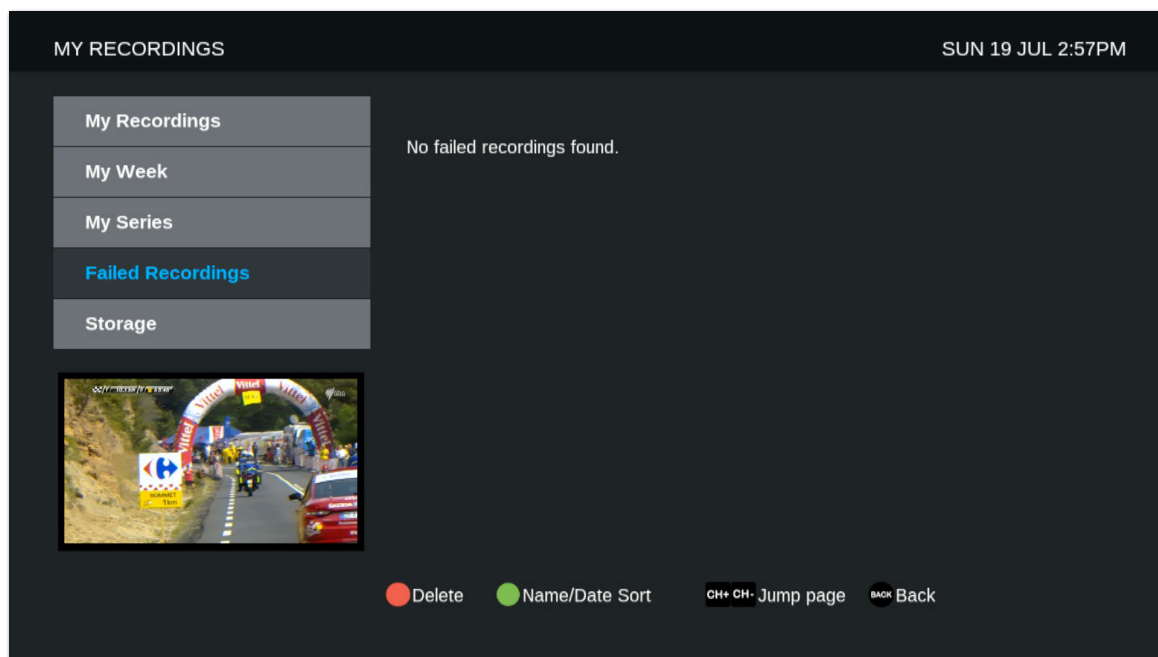


### FAILED RECORDINGS

Failed Recordings displays shows that have not successfully recorded due to a loss of signal, or loss of power to SKIPPA. You can identify any episode of a series (or single recordings) that may have been missed.

Press  ➔ *My Recordings* ➔ *Failed Recordings*

- ◆ To sort by name / date press 
- ◆ To delete the episode press 

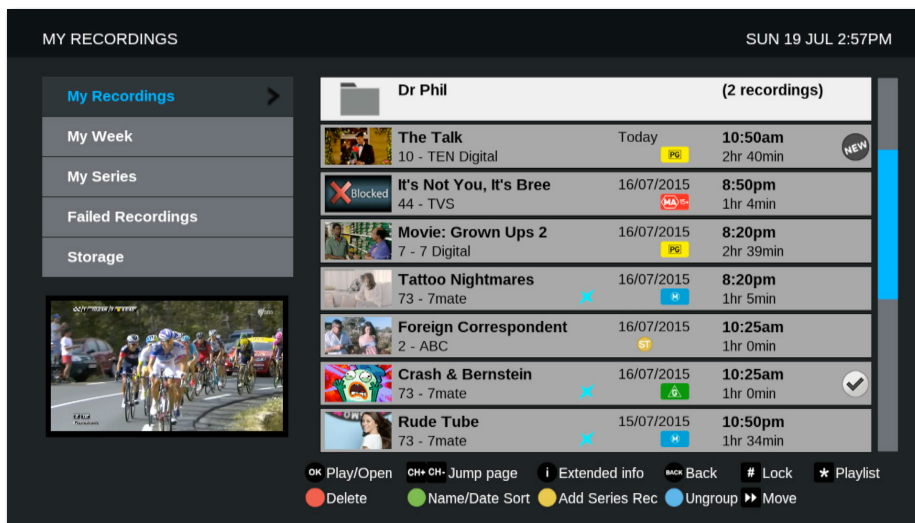






Scroll through the Failed Recordings list by pressing  / 

### MY RECORDINGS

My Recordings contains all the shows that have been recorded onto your SKIPPA. You can manage these recordings from this page, including sorting / deleting / grouping and creating playlists to watch your recorded shows.









During live TV press  **OR,** Press  ➔ **Television** ➔ **My Recordings**



Use the arrows to move through the list and highlight a show. Press  /  to play the recording. Press  /  to jump to the next / previous page of recordings.

- ◆ To sort by name / date press 
- ◆ To display the shows in groups 
- ◆ To view show information 
- ◆ To delete the episode press 

#### SYMBOLS used on the MY RECORDINGS page:

-  This show has been processed by AutoSkip
-  There was an AutoSkip processing error for this show
-  This show is a Series Recording
-  This is a new recording that hasn't been watched.
-  This show is currently recording.
-  This recording has been watched.
-  This show is partially recorded
-  This recording is **PG locked** or **channel blocked**. Use the PG pin to temporarily unlock and view (the default PG Pin is 1234).

### CREATE A NEW SERIES RECORDING

- Create a new Series Recording of the currently highlighted show. *The* ● *symbol appears next to each episode for that Series.* Press ● again to cancel the Series Recording of the currently highlighted episode.

### PLAYLIST ✱

You can build a playlist of your recorded shows, to watch them one after another. This is perfect for when you have recorded an entire series.

- ✱ Add the currently highlighted show to the playlist. *The* ☰ *symbol appears next to each show in the playlist.* Press ✱ again to remove the show from the playlist.

*To start watching your playlist, press play on the first show you added to the playlist. Each recording will then automatically play one after the next.*

*While watching the playlisted shows, press ● to open the playlist to navigate between those shows.*

### LOCK RECORDING #

You can prevent a recording from being deleted by locking it.

- # Lock the currently highlighted show. *The* 🔒 *symbol appears next to the locked recording.* Press # again to unlock.

### MOVE RECORDING

If you need to archive your recording, or want to free up space on your HDD, you can move your recording to an external USB device. Once the recording has been moved, you can play that recording from the USB device by going to **MEDIA**.

*Highlight the recording and press ⏏ then ● to confirm the move. This will remove any Parental Guidance (PG) block for that recording.*

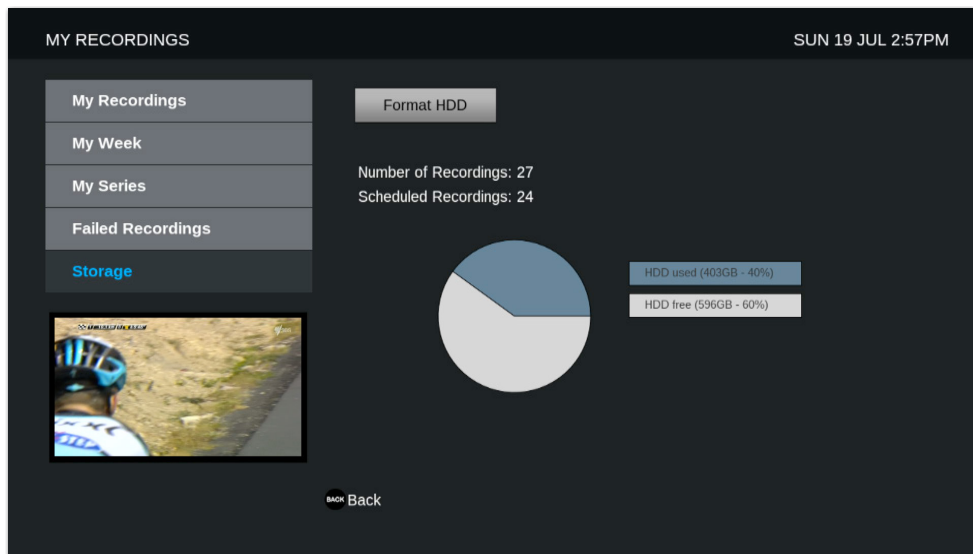
*A message will be displayed on the screen once the transfer has finished.*



### HDD STORAGE

View the information about your SKIPPA hard drive (HDD). You can see the number of recordings and number of scheduled recordings, as well as the used space and free space available for your future recordings.







Press  ➔ *Television* ➔ *My Recordings* ➔ *Storage*



To format the HDD, highlight **FORMAT HDD** and press .

**CAUTION:** Formatting the HDD will permanently erase all your recordings. You will not be able to recover any erased recordings.

### PLAYBACK

- ◆  *Pause / Resume playback.*
- ◆  *Stop playback and return to the media menu.*
- ◆  *Rewind / Fast Forward playback.*
- ◆  *Jump forwards / backwards.*
- ◆  *Open the playback time-line, use  to navigate the time-line forwards / backwards.*


# AUTOSKIP



## AUTOSKIP

SKIPPA's AutoSkip function is automatically enabled and detects TV adverts in your recorded shows. The detection may take up to one-and-a-half times the duration of a recording, e.g. 45 minutes for a 30 minute recording. If you keep recording another show during the processing time, AutoSkip may take a little longer.

SKIPPA processes your Recordings 1 at a time, prioritising by Genre:

*News 1st, Reality 2nd, and Sport 3rd. It will then process by date recorded, starting with the oldest recording.*

Press  to view your list of recordings.

- ◆ Each processed recording is marked with a Blue Sparkle . All marked recordings can then be enjoyed without TV adverts.
- ◆ Press information  while watching a processed recording to display all detected adverts in a timeline.

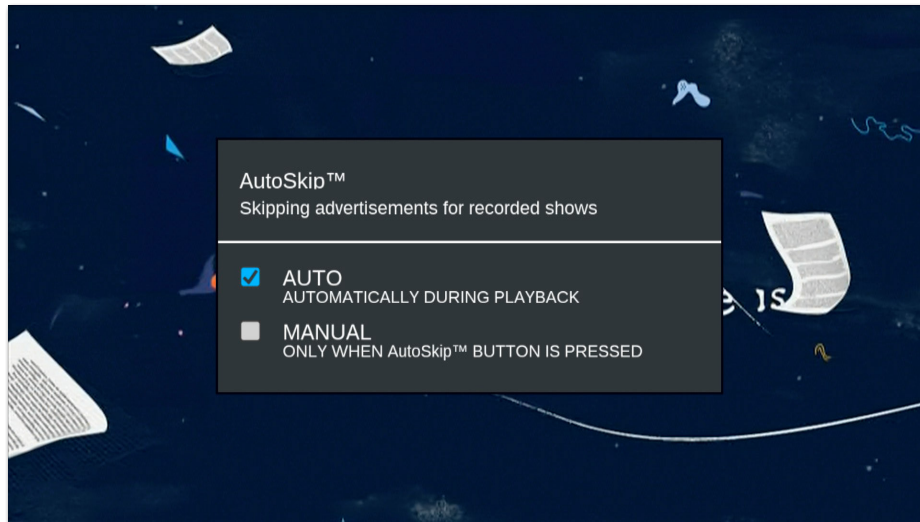
*We strongly recommend setting 5 mins pre-padding for optimal AutoSkip performance.*

SKIPPA offers two modes for you to skip adverts: **automatic (AutoSkip Mode)** or **manual (Manual Mode)**.

*Your remote control has 2 buttons to control the function of these modes:*

## AUTOSKIP

- ◆ Switch between AutoSkip Mode and Manual Mode by pressing and holding the AutoSkip button for 3 seconds.
- ◆ Press the AutoSkip button to jump to the end of the next ad-break, in either Manual or AutoSkip mode.



Hold down  to choose between AutoSkip and Manual Skip

*SKIPPA is NOT guaranteed to skip all advertisements. For example, AutoSkip won't skip interesting previews of upcoming shows, because we at IceTV don't want you to miss your favourite shows.*



*Auto-Skip will recognise most ads in pre-produced TV shows, but is less reliable for shows with highly variable content such as the sports genre or where ads blend in with some reality/live shows.*

### UNSKIP

In rare cases, AutoSkip may skip short program material or play short adverts. If you feel that a program section has been skipped in error, press the **UNSKIP** button to return to the start of the last skipped section.

### MANUAL SKIP

In other rare cases, AutoSkip may miss the end of a TV advert. You can progress to the end of the ad by using the manual skip buttons.

AutoSkip may not be able to process a recording if it is recorded with a poor reception signal. In such cases, AutoSkip will retry to process such a recording. But failing that it will progress to another recorded show and display a failed icon  for the one it could not process. You will not be able to skip adverts automatically for recordings displaying a failed icon on the MY RECORDINGS screen. However, you can still skip adverts with a failed icon by using the manual skip buttons .

# PVR SETTINGS

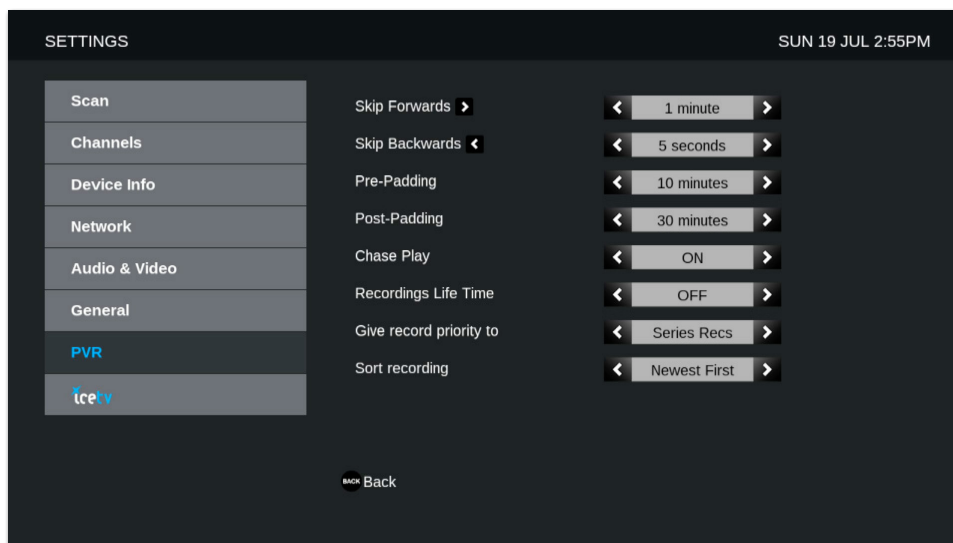
# PVR SETTINGS




## PVR SETTINGS

### PVR SETTINGS

Control the settings for your SKIPPA here.

Press  ➔ Settings ➔ PVR



Highlight a setting and use  /  to cycle through the options for that setting. Pressing  will save any changes made.

### SKIP FORWARDS / BACKWARDS

Skips playback by specific intervals as an alternative to regular fast forward / rewinding. You can set the interval to one of the following:

*5s / 10s / 15s / 30s / 1min / 2min / 3min / 5min / 10min / 15min*

While watching a recording press  /  to skip.

### PRE / POST PADDING

In the event that a broadcast starts earlier or finishes later than advertised, you can pad the recording time (pre and post) to make sure you record the entire show. You can set each of these padding times to one of the following:

*2min / 5min / 10min / 15min / 20min / 25min / 30min / 40min*

*We strongly recommend setting 5 minutes pre-padding for optimal AutoSkip performance.*

### CHASE PLAY

Chase Play temporarily records the channel you are currently watching as soon as you change to it. This allows you to PAUSE / REWIND / FAST FORWARD live TV.

If set to OFF, you need to pause live TV in order to start the Chase Play recording. Only then will you be able to PAUSE / REWIND / FAST FORWARD live TV.

*The Chase Play buffer will automatically record up to a maximum of 2 hours behind the live broadcast.*

### SET RECORDING LIFE TIME

You can turn ON automatic housekeeping for your SKIPPA HDD to prevent your HDD from becoming full. Set the number of days for your recordings to remain on the HDD before they are automatically deleted.

If set to OFF, you have to manually delete your recordings in order to free up HDD space for future recordings. The available options are:

*OFF / 1 / 3 / 5 / 7 / 14 / 30 / 365 days*

*NOTE: A full HDD drive (95% full) will not allow any more recordings, resulting in failed recordings. It is recommended that you always keep at least 20% free space on your HDD. If this setting is OFF, it is advisable to regularly delete or move some recordings each week to free up HDD space.*

### SET RECORDING PRIORITY

This feature allows you to set the priority for when there is a recording conflict between your single recordings and your series recordings. The available options are:

*OFF / Series Recordings / Single Recordings*

- ◆ **OFF:** Manually manage any recording conflicts.
- ◆ **Series Recordings:** Shows that were scheduled from MY SERIES will take priority.
- ◆ **Single Recordings:** Shows that were scheduled to record as single recordings, e.g. movies, will take priority over MY SERIES.

### SORT RECORDING

You can set the default display order for your recordings shown on your **MY RECORDINGS** page:

*Newest First / Oldest First*

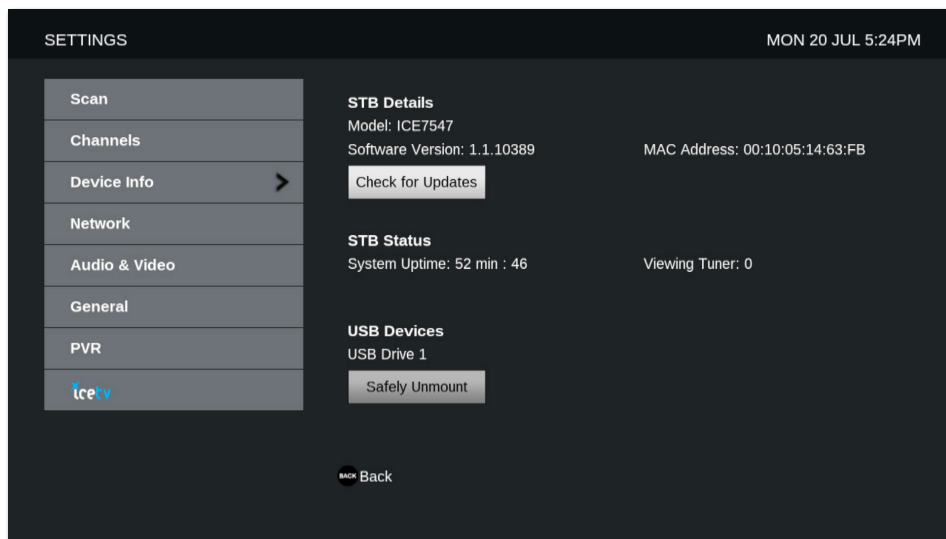


# SYSTEM SETTINGS

### DEVICE INFO

Information including the software version of your SKIPPA is shown under this menu. You can also perform software updates here, see which tuner is currently in use, and safely unmount USB devices connected to SKIPPA.

Press **MENU** ➔ *Settings* ➔ *Device Info*



Press **BACK** to scroll to other menu options or press **EXIT** to resume live TV.

### SOFTWARE UPDATE

SKIPPA will automatically update it's software as soon as an updated version is available. You can disable automatic updates if you wish to manually update SKIPPA instead.

Perform an Online update by highlighting *Check For Updates* and pressing **OK**.

### SAFELY UNMOUNT USB DEVICE

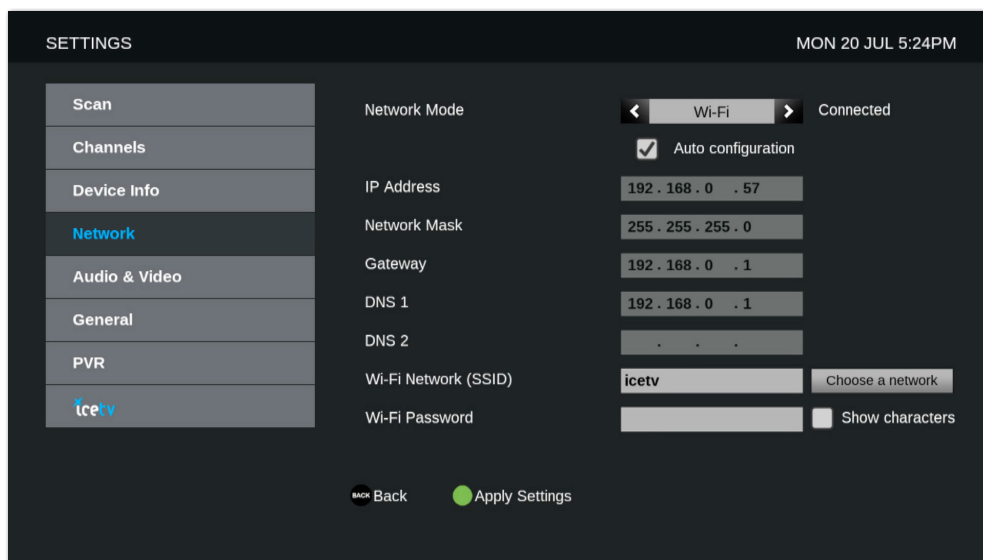
If you have a USB device connected to SKIPPA, e.g. a USB flash drive, you can safely disconnect it by highlighting *Safely Unmount* and pressing **OK**. You can then safely unplug the USB device.



### NETWORK SETUP

Connect your SKIPPA to the Internet via your network to download the IceTV guide and access all HbbTV services. You can connect your SKIPPA by using either an ethernet cable or via the in-built WIFI.

*NOTE: SKIPPA requires an Internet connection at all times.*

Press  ➔ Settings ➔ Network



Press  to scroll to other menu options or press  to resume channel viewing.

If you need to connect to your network via a static IP Address, untick Auto Configuration to enable manual entering of the IP Address, Subnet Mask, and Gateway for your router.

*Complete the Network setup by following the steps outlined on the Quick Start Guide (or see [page 57](#)).*

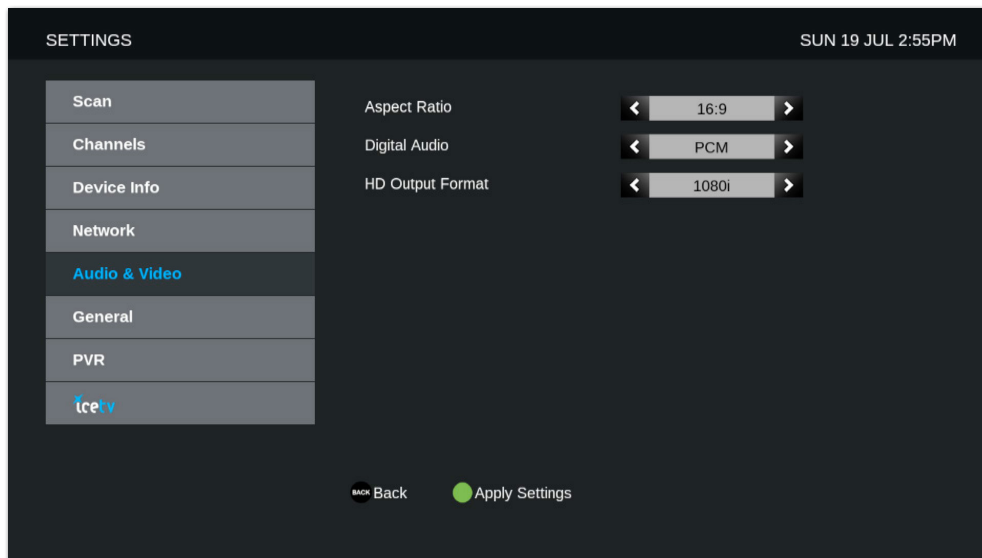
# SYSTEM SETTINGS




## AUDIO / VIDEO

### AUDIO / VIDEO

You can change the audio and video output of your SKIPPA to suit the TV or amplifier that you are connecting to your SKIPPA.

Press  ➔ Settings ➔ Audio & Video



Press  to scroll to other menu options or press  to resume channel viewing. Apply any changes by pressing .

### ASPECT RATIO

Select the aspect ratio of your TV:

**16:9 / 4:3 letterbox / 4:3 Pan & Scan**

### DIGITAL AUDIO

Select the audio output type for both HDMI / Optical Out:

**PCM / Dolby Digital**

### HD OUTPUT FORMAT

Select the highest output format that your TV can display:

**576i / 576p / 720p / 1080i / 1080p**

*When you change the output format a pop-up message will prompt you to confirm your changes. Press OK to confirm that the settings are correct. Press EXIT or let the pop-up time out to restore the resolution to the previous setting.*

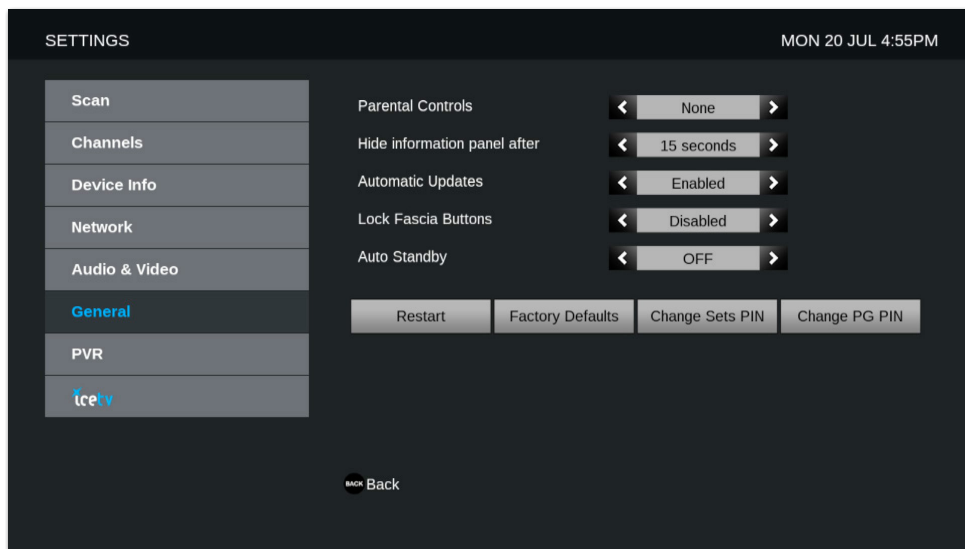
# SYSTEM SETTINGS




## GENERAL SETTINGS

### GENERAL SETTINGS

Change settings such as Parental Guidance, perform a factory reset, or restart your SKIPPA, etc.

Press  ➔ Settings ➔ General



Highlight a setting and use  /  to cycle through the options for that setting. Pressing  will save any changes made.

Highlight a button and press  to change settings.

### PARENTAL GUIDANCE

Set the classification level that will be restricted and will require the PG Pin. Any classification above this level will also require the PG Pin.

*None / P / C / G / PG / M / MA15+ / AV15+ / R*

### HIDE i-PLATE AFTER

Set the display duration of the i-Plate:

*1s / 3s / 5s / 10s / 15s / 30s / 60s*

# SYSTEM SETTINGS

## GENERAL SETTINGS

### AUTOMATIC UPDATES

Enable SKIPPA to automatically download software updates as soon as they are available. If disabled, you can perform a manual update via the *Device Info* menu.

*Enabled / Disabled*

### LOCK FASCIA BUTTONS

Disable the buttons under SKIPPA's front panel.

*Enabled / Disabled*

### AUTO STANDBY

Set SKIPPA to automatically turn itself to standby mode after a set period of inactivity from the user:

*OFF / 1hr / 2hrs / 5hrs / 12hrs / 24hrs*

### RESTART

Reboots SKIPPA, and reloads all program information.

### FACTORY DEFAULT

Reset SKIPPA back to the original factory settings. Entering the settings pin is required to proceed.

*Resetting to factory defaults will remove all customised settings saved in the menu and all scheduled and series recordings. Recorded programs on your HDD will not be affected. Once the factory reset has completed, the setup wizard will launch.*

### SETTINGS PIN

You can change the default settings pin (1234) to any other 4-digit code.

### PARENTAL GUIDANCE (PG) PIN

You can change the default PG pin (1234) to any other 4-digit code.

*Note: If you change a default pin, ensure the new pin is recorded in a safe location.*

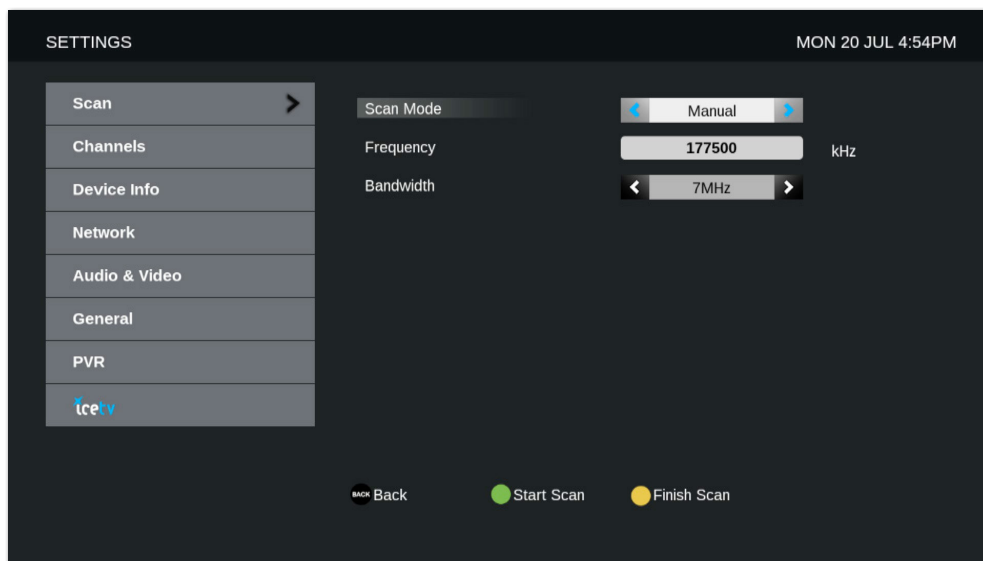
# SYSTEM SETTINGS

## CHANNEL SCANNING

### CHANNEL SCANNING

You can scan in the channels automatically to find all the channels available in your area, or manually to specifically find individual channels.

Press **MENU** ➔ Settings ➔ Scan



Press **BACK** to return to the menu or press **EXIT** to resume channel viewing.

### AUTOMATIC SCAN

Set the scan mode to **AUTOMATIC** and press **Start Scan**. Press **OK** on the confirmation message to start the scan.

### MANUAL SCAN

Set the scan mode to **MANUAL** and enter the desired channel frequency. Press **Start Scan**.

*Repeat for the next channel frequency. Once you have scanned in all the channels, press **Finish Scan** to save the scanned channels and reboot SKIPPA.*

# SYSTEM SETTINGS

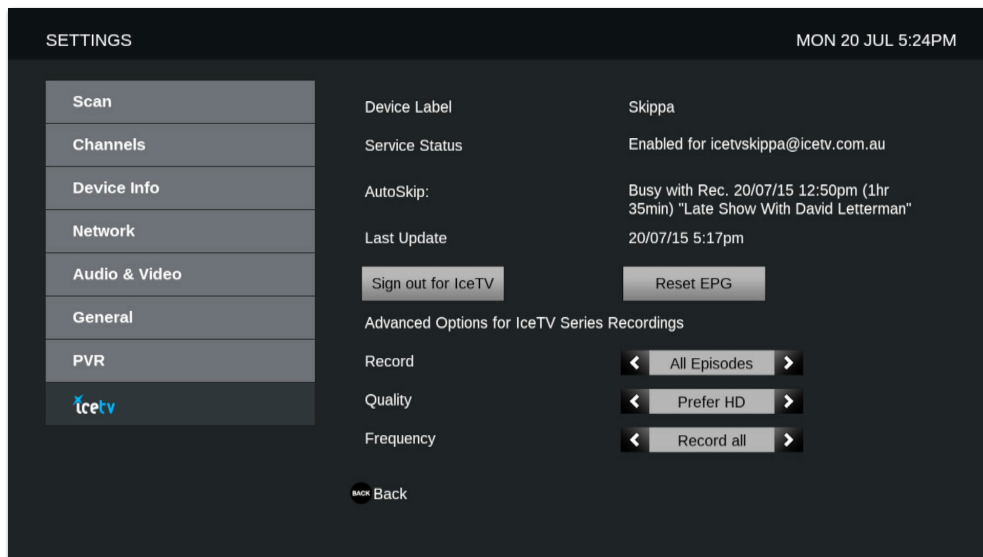
## ICETV SETTINGS



### ICETV SETTINGS

You can change the default recording preferences for your Series Recordings from this menu. For more advanced options, and changing individual Series preferences, you can use the IceTV smartphone app or IceTV Website. Please see [page 20](#) and [page 58](#) for more.


The show that is currently being processed by AutoSkip and the show duration is shown here. The date and time that SKIPPA last contacted IceTV to update the TV Guide and downloaded all new schedules created via the IceTV smartphone or website.

Press  ➔ Settings ➔ IceTV




Press  to return to the menu or press  to resume channel viewing.

### RESET EPG

Highlight Reset EPG and press  to clear the EPG as well as the recording-schedule cache, and pull in a fresh copy from the IceTV server. *Note: This will reboot SKIPPA.*

### SIGN OUT OF ICETV

Highlight Sign out for IceTV and press  to log out of IceTV. SKIPPA will reboot, and you will need to sign in to IceTV again with a valid IceTV account.



### SERIES RECORDING OPTIONS

Define the default recording options for when you create a Series Recording. Any changes made to a Series Recording from the IceTV website or smartphone App will take preference over these defaults.

- ◆ **Record:** Choose between recording either First Runs Only, or All Episodes of the series.
  
- ◆ **Quality:** Prefer HD / Prefer SD / HD Only / SD Only. Set your recording preference in the event that a show is broadcast on both an HD or SD channel.
  
- ◆ **Frequency:** Set the number of episodes to record if there are multiple episodes broadcast that day: Record All / 1 / 2 / 3 / 4 / 5 per day.

# **MEDIA PLAYBACK**

# MEDIA PLAYBACK

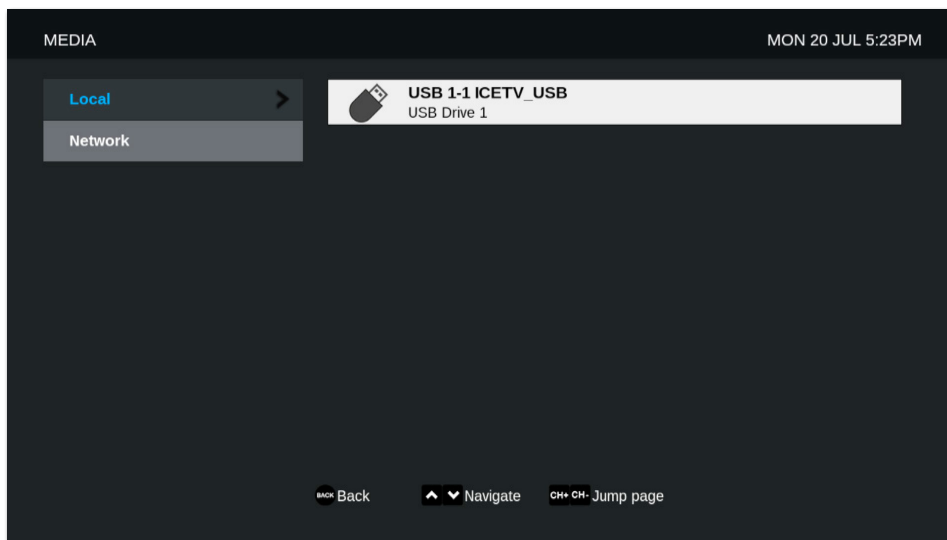
## LOCAL MEDIA PLAYBACK

### LOCAL MEDIA PLAYBACK

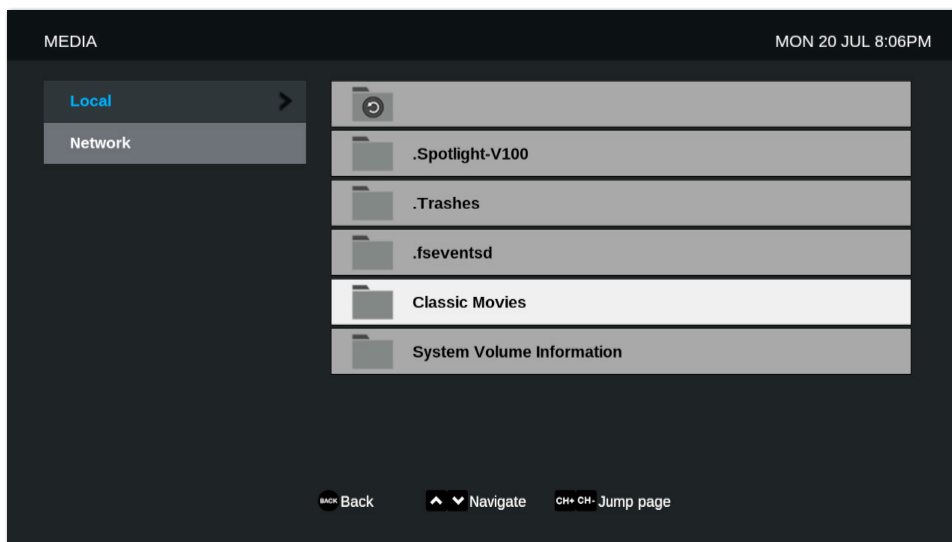
Plugging your USB flash drive or portable USB hard drive into one of the USB ports on SKIPPA allows you to play all compatible video and music files on that USB device. *Each file is indexed the first time it is played, which may cause a start delay. The next time you play the file, it will start immediately.*

First plug in the USB device, then:

Press **MENU** → Media → Local → Highlight USB device → **OK**



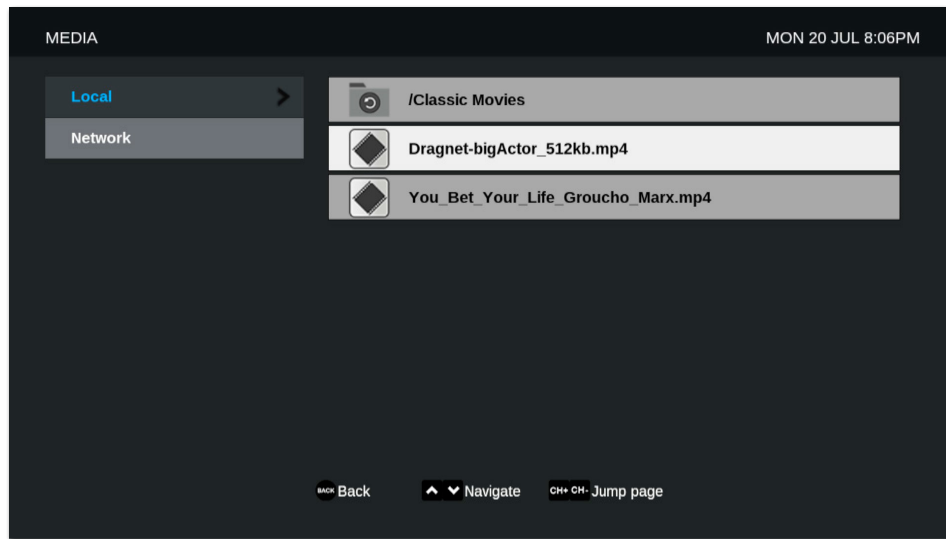
Press **BACK** to return to the menu or press **EXIT** to resume channel viewing.



Highlight the folder containing your video / music file, then press **OK** to open it and view the files inside.

# MEDIA PLAYBACK











## LOCAL MEDIA PLAYBACK



Highlight the video / music file you wish to play, then press **OK** to play.



### CONTROLLING PLAYBACK

- ◆  *Pause* /  *Resume playback.*
- ◆  *Stop playback and return to the media menu.*
- ◆  *Rewind* /  *Fast Forward playback.*
- ◆  /  *Jump forwards / backwards.*
- ◆  *Open the playback timeline, use  /  to navigate through the timeline.*

# MEDIA PLAYBACK

## NETWORK MEDIA PLAYBACK

### NETWORK MEDIA PLAYBACK

SKIPPA is able to play and stream media over your local network using DLNA technology. This means you can stream recordings from your SKIPPA to your tablet or computer, or any other DLNA compatible media player.

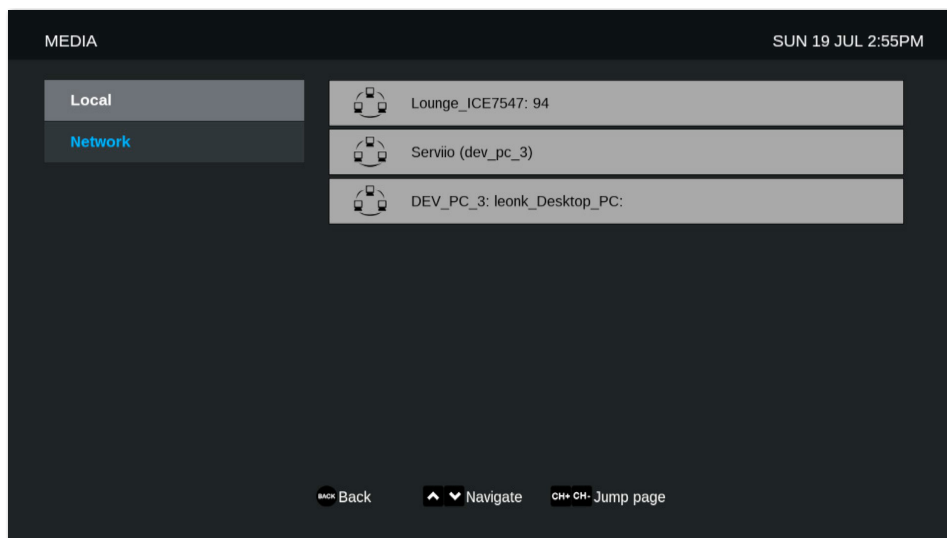
SKIPPA can also play media files from other DLNA media servers available on your network e.g. Windows Media Player / Universal Media Server / NAS.





*NOTE: Some video and music file formats may not be supported.*


### PLAY FILES FROM A MEDIA SERVER

To stream from a network media server, first make sure your media server is running, and is on the same network as SKIPPA.

Press  ➔ Media ➔ Network

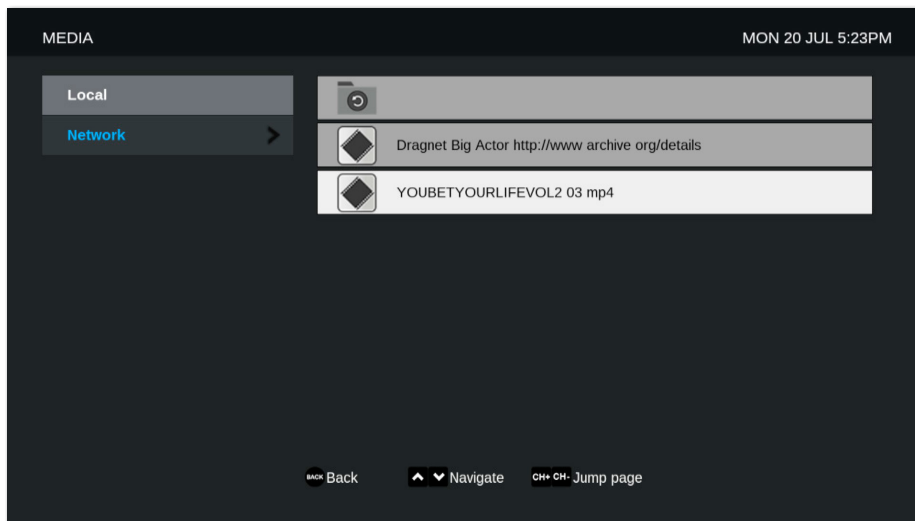


Press  to return to the menu or press  to resume channel viewing. Press  /  to jump to the next / previous page of available media servers.

Highlight the server containing your video / music file, then press  to open it and view the files inside.

# MEDIA PLAYBACK









## NETWORK MEDIA PLAYBACK




Highlight the video / music file you wish to play, then press **OK** to play.



### CONTROLLING PLAYBACK

- ◆  *Pause* /  *Resume playback.*
- ◆  *Stop playback and return to the media menu.*
- ◆  /  *Jump forwards / backwards.*
- ◆  *Open the playback timeline, use  /  to navigate through the timeline.*

*NOTE: Fast forward / rewind  are not supported by the network media player.*

### STREAMING TO OTHER DEVICES

For streaming to a mobile device such as a tablet or smart phone, you can use any media player app that can access UPnP or DLNA servers over the network. The device and SKIPPA need to be on the same network.

iOS and Windows phones need only one app installed, while Android devices need two apps - first as the DLNA client, and second, for the file player.

We suggest the following apps that are available at the time of print:

#### **iOS:**

- inFuse Player
- ArcMC

#### **ANDROID:**

##### **DLNA Client:**

- DLNA Player by Ginkosoft

##### **PLAYER:**

- BSPlayerFree

#### **WINDOWS:**

- Smart Player



*NOTE: Some video and music file formats may not be supported.*

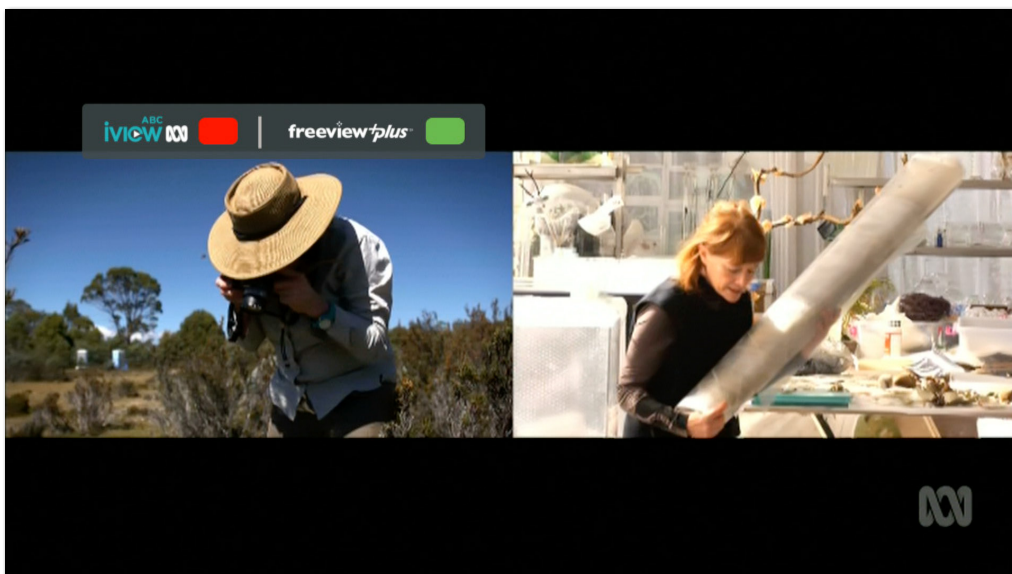
### HBBTV



Hybrid broadcast broadband TV (HbbTV) is a global initiative aimed at harmonising the broadcast and broadband delivery of entertainment services to consumers through connected TVs, set top boxes and multi-screen devices.

The HbbTV specification is developed by industry leaders to improve the video user experience for consumers by enabling innovative, interactive services over broadcast and broadband networks.

Refer to <http://www.freeview.com.au/freeviewplus/freeviewplus-terms-of-use/> for more information.

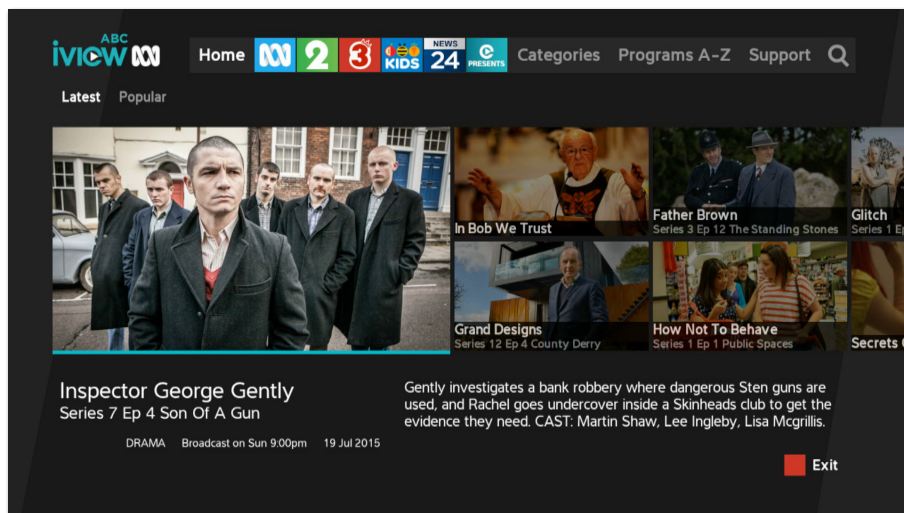
- ◆ An HbbTV app notification appears on the top left of the screen when you change to a channel that has HbbTV capability.
- ◆ Press  to open the HbbTV App for that channel.
- ◆ Press  to open the FreeviewPlus guide. The FreeviewPlus guide is the HbbTV program guide for all the HbbTV channels.



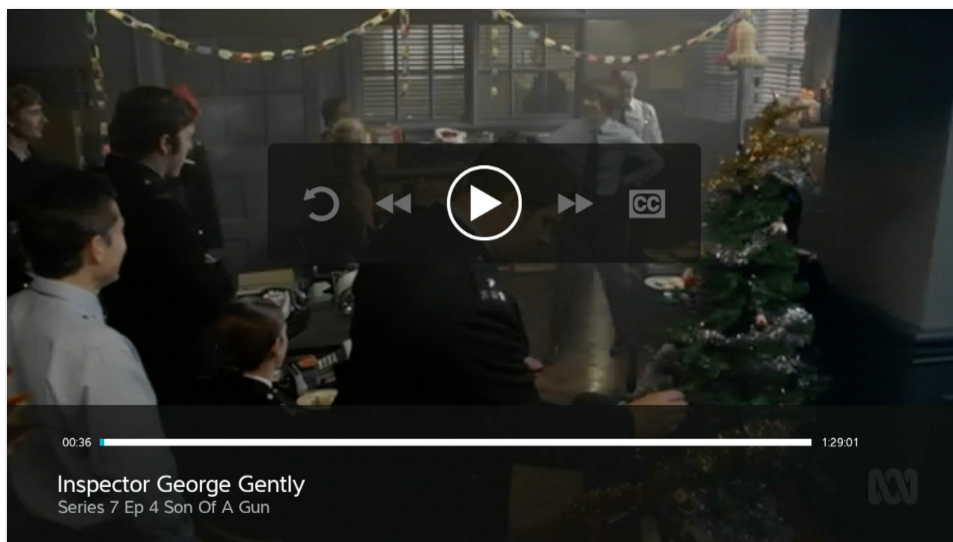
Press  to open the channel's HbbTV app or press  to open the HbbTV FreeviewPlus guide.







### NAVIGATING THE HBBTV APP



Use the arrows to navigate through the app, press **OK** to select. Press **●** to exit and return to live TV.

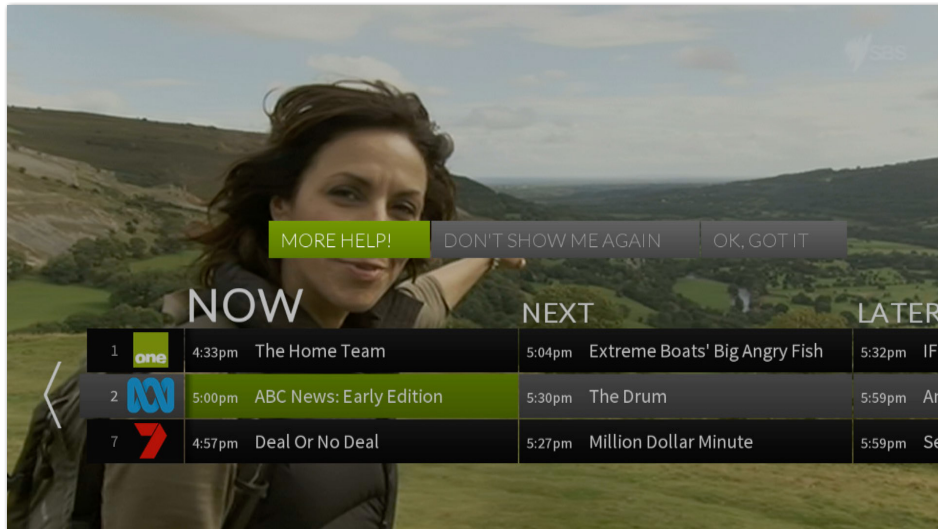


### CONTROLLING PLAYBACK

- ◆  *Pause / Resume playback.*
- ◆  *Stop playback and return to the app menu.*
- ◆  *Rewind / Fast Forward playback.*
- ◆  *Refer to the app for app-specific actions.*

### THE FREEVIEWPLUS GUIDE FOR HBBTV

Find out what's on HbbTV over the next 7 days, and view previous days to see what's available on Catch Up TV. You can keep watching shows while you're browsing the FreeviewPlus guide.



Use the arrows to navigate through the app, press **OK** to select. Press **Red** to exit and return to live TV.

- ◆ **Red** **Green** **Yellow** **Blue** Refer to the FreeviewPlus guide for additional actions.
- ◆ **Yellow** Open the menu.
- ◆ **Green** Open the full FreeviewPlus TV guide.
- ◆ **Blue** Set a reminder for the highlighted show.

### OPERA TV STORE

The Opera TV Store is an HTML5-based storefront of exciting web apps optimized for TV. Opera TV Store apps run from the cloud and suit any screen size or resolution. App categories span Video (the most popular category), Music, Social Networking, Games, News and Information, making it easier for the user to discover and enjoy the extensive app portfolio.

The Opera TV Store gives users a comfortable, “lean-back” experience, as they can use a standard TV remote control to navigate, select and launch apps easily.

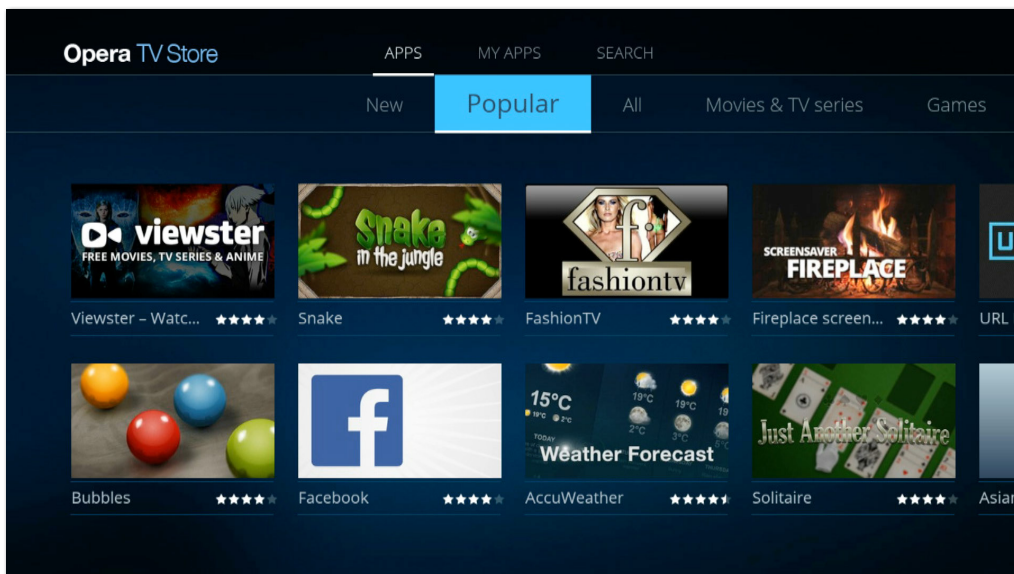
Refer to <http://www.operasoftware.com/products/tv/tv-store> for more information.

◆ Press **APPS** to launch the Opera TV Store.

*The first time you launch the Opera TV store you will be presented with a disclaimer for using the Opera TV Store.*

Press **OK** to accept the terms and conditions, and continue.

*You will only be asked to do this the first time you launch the Opera TV Store, any subsequent launches will take you directly to the Apps screen.*



Use the arrows to navigate through the apps, press **OK** to select. Press **EXIT** to exit and return to live TV.

# REFERENCE







### QUICK START GUIDE

Setting up your new SKIPPA® is a simple 3 step process:

#### Step 1. Connect your SKIPPA®

- Connect the **HDMI cable** from your SKIPPA to your TV.
- Connect the **antenna cable**.
- Connect the **power cable** and turn on SKIPPA. Turn on your TV and select input source.
- Connect to your network via either an **ethernet cable** or the built-in **WIFI**. If using an **ethernet cable**, skip Step 2. If using **WIFI**, connect the WIFI antenna.

#### Step 2. Connect to your WIFI

- Press  to configure your WIFI network:
- Set network mode to **WIFI**.
  - Make sure **AUTOMATIC CONFIGURATION** is selected.
  - Highlight **CHOOSE NETWORK** and press  to select your WIFI network.
  - Highlight **PASSWORD** and press  to open the on-screen keyboard. **Enter your WIFI password**. You can switch to **SYMBOLS** by pressing . Once finished press  to SAVE your password.
  - Press  to connect to your WIFI network.

A status message will confirm the internet is available. Press 

#### Step 3. Log into IceTV on your SKIPPA®

- Skipka requires an **IceTV account**. If you don't already have an account, you can create one by selecting **NEW USER**, and creating a password. If you have an account, or are using the free IceTV app, choose **EXISTING USER**.
- Enter your **EMAIL ADDRESS** in the field provided.
- Enter your **PASSWORD** in the field provided.
- Press **CONTINUE** to proceed.
- For **NEW USERS**, select your **REGION** e.g. NSW - Sydney.
- Give your SKIPPA a name (e.g. Lounge) or simply leave the default name, and press **CONTINUE**.

Congratulations! Press  to finish the SKIPPA Setup.

### ICETV APP



# Find. Record. Enjoy.

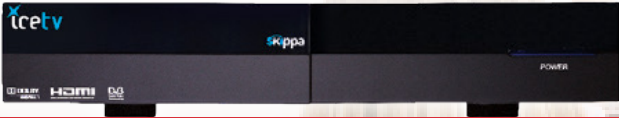
## IceTV app for **SKIPPA** The ultimate user experience

**FREE**  
Download  
it now!

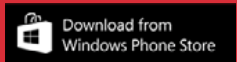
Use the IceTV app to search for your favourite shows, then set them to record to SKIPPA™ instantly – from anywhere.



SKIPPA™ will store your shows ready for you to enjoy whenever you want. Play back with NO ADS on your TV, or stream to mobile devices in your home.



Download the **FREE IceTV app** and start enjoying now!  
Available for iOS, Android and Windows



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### Get the best out of **SKIPPA**<sup>™</sup> with the **FREE IceTV** app



#### PERSONALISED CATCH-UP TV

Use the IceTV app to find and record your favourite TV shows – with none of the time limitations of catch up TV. Best of all, you'll never again have to sit through all those unavoidable ads – SKIPPA<sup>™</sup> lets you play back your favourite recorded shows **AD-FREE, AUTOMATICALLY!**



#### ICETV SMART RECORDING INTELLIGENT RECORDING FEATURES

IceTV's Smart Recording features make it easy to find and record your favourite shows. Use the app's 'Coming Soon' feature to record new shows, or discover what's hot with IceTV's Recommendations before you decide to record.



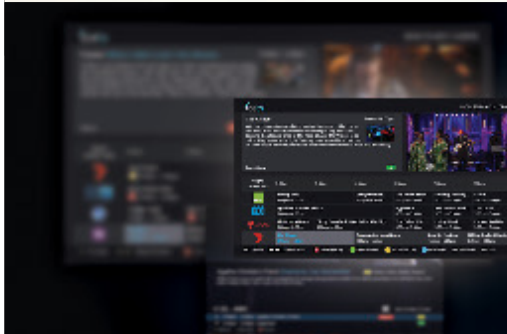
#### REMOTE RECORDING RECORD FROM ANYWHERE

The IceTV app lets you set recordings from wherever you are. Whether you're sitting in front of the TV, on a bus or on holiday overseas, simply choose your show and press "record". Requires internet access.



#### ULTIMATE USER EXPERIENCE

Trawling through a TV guide takes the fun out of watching TV! Maximise your experience by using the IceTV app with its sleek user interface on your latest generation smartphone, tablet or PC. It will change the way you search and record TV shows forever.











Download it now!



### TRICK MODES

The following trick modes are available on SKIPPA for media playback:

- ◆  *Pause* /  *Resume playback.*
- ◆  *STOP*
- ◆  *FAST FORWARD / REWIND:*  
*x2, x4, x8, x16, x32, x64*
- ◆  *SKIP FORWARD / BACKWARD (default 1min):*  
*Seconds: 5, 10, 15, 30*  
*Minutes: 1, 2, 3, 5, 10, 15*
- ◆  *SEEK opens the playback time-line:*  
*Use   to skip to the cursor position*




### SKIPPA SPECIFICATIONS

Input impedance	75 Ohm
Video Profile Level	MPEG2 MP@ML / MPEG4 - Part 10 / VC1
Video Output System	PAL
Video Output Terminal	Composite Video Out, HDMI Output
Video Output Level	1V <sub>p-p</sub> (75 Ohm)
Audio Decoding	MPEG 1 Level II / MPEG 2 AAC / MPEG 4 AAC / MPEG 4 HE-AAC / MPEG 4 HE-AAC V2 / WMA-9/9Pro / AC 3
Audio Sampling Frequency	32 / 44.1 / 48 KHz
Audio Frequency Response	20 Hz – 20 KHz
Audio Output Level	Adjustable
Audio Output Terminal	Analogue Audio 2 Ch (Left & Right), SPDIF
Power Supply Adapter	Input: 100-240V~, 50/60Hz, 2A~; Output: 12VDC, 4ADC
Operating Temperature	5 - 45°C
Weight	1.0 Kg
Physical Dimensions	260mm x 200mm x 47mm



### TROUBLESHOOTING

If you are unable to solve the problem you are having by using the guide below, please contact IceTV customer support: [www.icetv.com.au/contactus](http://www.icetv.com.au/contactus)

PROBLEM	POSSIBLE CAUSES	SOLUTION
No LED light on the front panel / Set top box will not turn ON.	The AC power adapter may be disconnected.	Ensure proper connection of the AC power adapter into the back of SKIPPA and into the AC mains. Ensure the mains supply is on.
No Picture or Sound.	<ol style="list-style-type: none"> <li>The Audio/Video (AV) between SKIPPA and the TV input terminal is incorrectly connected.</li> <li>TV or SKIPPA has been set to MUTE (if no sound).</li> <li>Digital connection (optical cable) between SKIPPA and the home theatre system/amplifier might have been wrongly selected (if no sound).</li> <li>HDMI/AV cable is damaged.</li> <li>No signal or weak signal from the antenna.</li> <li>Check signal strength and quality in Channel settings by selecting the  button.</li> </ol>	<ol style="list-style-type: none"> <li>Ensure proper connection of the antenna cable into the ANTENNA IN. Ensure type of connection (AV or HDMI) matches the input (AV or HDMI) terminals of the TV. Select this particular input as the source on the TV / home theatre system (i.e. AV1, AV2, HDMI1, HDMI2, etc.).</li> <li>Disable MUTE on TV or SKIPPA .</li> <li>Ensure that the digital input (i.e. OPT1, OPT2, etc.) selected on the home theatre system/amplifier matches the actual connection of the optical cable.</li> <li>Replace with new HDMI/AV cable.</li> <li>Ensure proper connection of the antenna cable into the ANTENNA IN.</li> <li>Adjust the direction of the antenna or call your local TV antenna installer.</li> </ol>
Picture Freezing.	<ol style="list-style-type: none"> <li>Live TV is paused.</li> <li>No signal or weak signal from the antenna.</li> <li>Check signal strength and quality in Channel settings by selecting the  button.</li> </ol>	<ol style="list-style-type: none"> <li>Press PLAY button to resume watching.</li> <li>Ensure proper connection of the antenna cable into the ANTENNA IN.</li> <li>Adjust the direction of the antenna or call your local TV antenna installer.</li> </ol>
Remote Control Unit is not working.	<ol style="list-style-type: none"> <li>Batteries are depleted.</li> <li>Remote Control is being operated beyond the guaranteed performance levels.</li> </ol>	<ol style="list-style-type: none"> <li>Replace with new batteries.</li> <li>Ensure Remote Control is operated up to 6 metres and up to 30 degrees left/right from the centre of the set top box and without obstruction.</li> </ol>
SKIPPA freezes (not responding).	Internal CPU and or memory corruption.	Try unplugging the AC mains or disconnect the power supply adapter at the back of the set top box. This will reset the set top box and re-starts the boot up sequence.
Event is PG blocked / Channel blocked.	Parental control is set.	Key in PG PIN.
Can't play video, music or photos from external USB device.	<ol style="list-style-type: none"> <li>USB device is not properly inserted.</li> <li>Video or Music format is not supported by the SKIPPA media player.</li> </ol>	<ol style="list-style-type: none"> <li>Try re-plugging the USB device into the socket and check if external USB is detected via Menu → Settings → Device info → USB device.</li> <li>This set top box supports the most common music and video file formats. However, there may be some formats that are not supported.</li> </ol>

# APPENDIX

### WARRANTY CERTIFICATE

Congratulations on your purchase of an IceTV product. IceTV's commitment to quality includes our after sales support and servicing. Should this product develop a manufacturing fault, IceTV hereby provides you with a warranty against defects as follows:

#### Warranty

The product is guaranteed to be free from defects in workmanship and parts for a period of 12 months from the date of purchase. Defects that occur within this warranty period where the product is installed correctly and used under normal operation and care will be replaced, repaired or refunded at our sole discretion. The benefits of this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws. Our products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to have the product repaired or replaced if the product fails to be of acceptable quality and that failure does not amount to a major defect.

#### Proof of Purchase:

This warranty is valid for the original purchase and is not transferable to another unit. Please keep your purchase receipt or tax invoice as proof of purchase and proof of date purchased.

#### Extent of Warranty:

This warranty is limited to workmanship or parts. All defective products will be repaired or replaced. The warranty does not cover batteries or any other consumable.

#### Normal Wear and Tear:

This warranty does not cover normal wear and tear to the product or remote control unit.

#### Exclusions:

##### The warranty does not cover:

- I. Any defect caused by an accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorised tampering or modification, loss of parts or attempted repair by a person not authorised by IceTV.
- II. Any failure that is attributable to incorrect installation, operated or maintained in accordance with the operating instructions provided with the product.
- III. Any product that been used for a purpose other than domestic use.
- IV. Any damage caused by improper power input or improper cable connection.

Complete the details on this form and retain in the event of warranty service being required (purchase receipt attached)

**PURCHASER'S NAME:** \_\_\_\_\_

**ADDRESS:** \_\_\_\_\_

**DATE OF PURCHASE & INVOICE/SALES DOCKET NO:** \_\_\_\_\_

**STORE DETAILS:** \_\_\_\_\_

#### How to Make a Claim:

This warranty against defects is provided by IceTV. If a defect in the product is detected within 12 months, you are entitled to claim a warranty. Please first contact the supplier that you made your original purchase from or send your warranty claim to:

**IceTV (Pty) Ltd**  
[www.icetv.com.au/contactus](http://www.icetv.com.au/contactus)

**IceTV Technical Support**  
[www.icetv.com.au/contactus](http://www.icetv.com.au/contactus)  
[www.icetv.com.au/help](http://www.icetv.com.au/help)  
Operating Hours: 12:00pm – 8:00pm (Mon-Fri, Sydney time)  
12:00pm – 6:00pm (Weekend/Public Holidays, Sydney time)

### **LEGAL MATTERS**

The SKIPPA set top box is designed, manufactured and sold to receive and record free-to-air terrestrial television services.

IceTV is entitled to amend the software incorporated in the SKIPPA set top box from time to time by means of software downloads.

#### **DIY Installations Disclaimer**

Due to the many potential configurations in each home and the variety of equipment available, it is not possible to cover every potential installation scenario in this User Manual. An Accredited Installer or the supplier / manufacturer of the specific equipment should be consulted if any doubt exists when doing an installation.

IceTV and SKIPPA 

IceTV and SKIPPA are trademarks and/or registered trademarks of IceTV (Pty) Ltd.

Dolby 

Manufactured under license from Dolby Laboratories. Dolby and the double-D symbol are trademarks of Dolby Laboratories.

HDMI 

HDMI, the HDMI Logo, and High-Definition Multimedia Interface are trademarks or registered trademarks of HDMI Licensing LLC in the United States and other countries.

DVD 

DVB (Digital Video Broadcasting) is a registered trademark of the DVB Project.

Freeview and FreeviewPlus 

All intellectual property rights, including patents, designs, trade marks, and copyright, in the FreeviewPlus Content are owned by or licensed by Freeview, and FreeviewPlus.

#### **Intellectual Property**

The whole of the SKIPPA User Manual, including the graphics, menus and information contained herein are the subject of intellectual property rights, including copyright, under domestic law and international conventions. All rights are reserved.

IceTV own the intellectual property specifically associated with the SKIPPA functionality and IceTV guide.

#### **Obsolescence Disclaimer**

Digital technology is rapidly evolving. As a result, it is not possible to predict what the requirements will be in the future. The manufacturer cannot guarantee that this SKIPPA set top box will be able to run all available services in the future.

### **HELP & INFORMATION**

WEBSITE

[www.icetv.com.au](http://www.icetv.com.au)

HELP & SUPPORT

[www.icetv.com.au/contactus](http://www.icetv.com.au/contactus)

[www.icetv.com.au/help](http://www.icetv.com.au/help)

If you have any comments, suggestions, or wish to provide feedback on the product, please visit: [www.icetv.com.au/contactus](http://www.icetv.com.au/contactus).

Thank you for using SKIPPA!

**s**kipppa™